



EOI (Expression of Interest) Proposal: For providing Self-Laundry Services to NIFT Shillong hostel students on chargeable basis at NIFT Shillong.

DATE OF PUBLICATION OF OFFER: 25/06/2024

Last date of submission of offer: 04/07/2024 (2:00PM)

Date of opening of offer: 05/07/2024 (3:00 PM)

संस्थानके बारे में

ABOUT THE INSTITUTE

National Institute of Fashion Technology (NIFT) was set up by the Ministry of Textiles, Government of India in 1986 which has been accorded statutory status under the Act of Parliament in 2006 (NIFT Act 2006) for the promotion and development of education and research in field of Fashion Technology. NIFT provides fashion business education across the country through its network of 19 centers. It provides four years undergraduate (UG) program in design and technology, two years post graduate (PG) program in design, fashion management & fashion technology and short duration education Program to address the specialized needs of professional and students in the field of fashion. NIFT has its head office at New Delhi with its campuses located at Bengaluru, Bhopal, Bhubaneswar, Chennai, Gandhinagar, Hyderabad, Jodhpur, Kangra, Kannur, Kolkata, Shillong, New Delhi, Patna, Raibareli, Shillong, Srinagar, Panchkula, Daman and, Varanasi. NIFT, Shillong, was established in the year 2008 and presently running its Campus at NIFT Permanent Campus Umsawli. The Institute is having Boys and Girls hostels inside the campus as well as one Girls Hostel outside the campus at Nongthymmai, Shillong.

(Expression of Interest) Proposal: Providing Self-Laundry Services for NIFT hostel students on chargeable basis at NIFT Shillong.

NIFT Shillong, is looking for service providers for **Installation of Self Laundry Service** for our students located in Boys and Girls Hostels within the campus & additional Girls Hostel at Nongthymmai facility and is seeking (EOI) expression of interest as per following details:



NATIONAL INSTITUTE OF FASHION TECHNOLOGY, SHILLONG

Dated: 24.06.2024

NOTICE INVITING EXPRESSION OF INTEREST

Expression of Interest (EoI) are invited from Bidders for “**Providing Self-laundry services for the students on chargeable basis at NIFT Shillong.**”

EoIs should be received upto **04/07/2024 (2:00PM)**

The bidders should submit the proposal along with mandatory documents to Director NIFT Shillong and the envelope should be super scribed as “**Providing Self-laundry services for students on chargeable basis at NIFT Shillong.**”

The Director, NIFT Shillong has the right to reject any or all the EoIs received without assigning any reason thereof.



Instruction to bidders

1. The EOI should be addressed to “The Director, NIFT-Shillong”.
2. The rates should be quoted both in figures and words and legibly written without any over-writings. In case of any correction, the same must be attested by the bidder with a full signature.
3. In case of any discrepancy between the rates in figures and then in words, the rate in words will be accepted as correct.
4. Proposal submitted after the last submission date will not be accepted and his proposal will be treated as non-responsive.
5. Intending bidder shall submit only one EoI. A bidder, who submits more than one EoI, shall be disqualified, and considered non-responsive.
6. The bidder has to put a seal and sign in full at all pages of the EoI notice including declaration and price bid failing which the bidder will be disqualified.
7. The bidder failing to provide the service as per tender or involved in any illegal practice will be debarred from NIFT-Shillong Procurement.
8. The rate quoted should be valid for one year from the award of the contract. The rate/price should remain fixed during the entire period of the contract, i.e., one year and should not be subject to variation on any account.
9. The rate may be revised on mutual consent between students and the vendor during the extended period.
10. No claim for compensation or loss due to fluctuations in the market rate of any item or any other reasons/causes will be entertained.
11. The Firm/Agency/Company/Contract/bidder shall be responsible of all statutory compliance with the respect to the laundry services governed under Govt. of India and Govt. of Meghalaya.
12. The bidder is advised to discuss all the payment and refund rules in detail with the students’ committee and should be displayed on the notice board of the hostels.
13. Bidders should have their own accountant/manager to collect fees from the students. It’s the responsibility of the bidder to maintain proper records of the payments made by each student user. NIFT will bear no responsibility towards payment related issues with the students.
14. Bidder must be ready to provide laundry services even if less number of students/ users are available, at the same rate, terms and condition in case of any holiday/vacation/any lockdown/emergency situation etc.
15. The rates should preferably be NET, inclusive of all taxes and duties, packing, forwarding, freight, Insurance, training cum demo charges (if any), and all other incidental charges mentioned separately.



16. The service provider should ensure that his company is registered, or he is the authorised dealer. The service provider must ensure providing all the supporting documents with respect to PAN Card, GST certificate and experience certificate with similar nature of services in premium institute like NIT, IIT, IIIT, Central University, etc. Further the service provider must attach all the authorised certificates of the company or authorised person on his behalf. The successful bidder must comply with all the terms and conditions mentioned in the EoI document.
17. The installation of the equipment and training cum demo should be provided (if required).
18. Any liability including GST will be of the supplier/bidder of the laundry services. Also, any obligations regarding Indian Acts will be the responsibility of the supplier/bidder only.
19. Bidders may visit sites NIFT hostels at Nongthymmai and Umsawli for the installation of washing machines prior to the bid submission.
20. The Director, NIFT Shillong reserves the right to withdraw/cancel the EoI/Tender process at any stage of the procurement without assigning any reason thereof.
21. The parties agree that in case of any dispute arising between the Parties in respect of this agreement, which cannot be settled mutually, the matter shall be referred to sole arbitrator appointed by the NIFT Shillong and jurisdiction will be Shillong court.
22. The bidder has to provide professional 10kg washers & dryers to the institute for the laundry purpose to NIFT students at no cost to the NIFT Shillong. The machines to be operated through mob based app applications.
23. The bidder must have app based application both android and ios for smooth operation of the machine by the NIFT students.
24. The selected bidder will provide the service, maintenance and installation of the machines in hostel at no costs to the institute.
25. The selected bidder must have the dedicated call centre nos. for raising the concern of the students.
26. The selected bidder will place at least one commercial washing machine for every 100 students which may be increased or decreased later after mutual review & agreement.
27. The institute will provide the WIFI, space, water, electricity & drainage facility in the hostel premises at no cost to the selected bidder.
28. The selected bidder will provide the adequate training to students & staff to ensure the smooth operations of Laundry application app and machines.
29. The institute will facilitate and give access to service engineer with prior permission to maintain and service the machines.



EOI EVALUATION CRITERIA:

- a) The bidder must quote for all the items mentioned in the price bid. Failing to quote for one or more than one item will result in the disqualification of the bid. (EoI to be submitted on the firm letterhead mentioning GST no., PAN no. etc)
- b) Signed and stamped copy of the entire EoI along with the Declaration, GST Registration Certificate and PAN Card to be submitted by the bidder.
- c) Work experience certificates regarding providing such laundry services to premium Institute like NIT, IIT, IIIT, etc need to be submitted. (Experience of Minimum two such institutes of National importance.
- d) The bidder must attach all the authorised certificates of the company or authorised person on his behalf.
- e) Bidder must place 10 kg professional front load fully automatic washing machine.
- f) Bidder must provide the laundry service through mob based application through which students will pay, operator and use the washing machines for laundry purpose. (Provide the details of APP).

The vendor interested to meeting the above requirements may prepare their offers and submit in sealed envelope super scribed “EOI (Expression of Interest) Proposal providing self –laundry services for hostel students on chargeable basis at NIFT Shillong” on or before **04th July 2024 [2 PM]** at NIFT Shillong, Umsawli, Mawpat Shillong 793018.

The offers will be opened on **05th July 2024 at 3 PM.**



PRICE BID FORMAT

INVITING EOI FOR PROVIDING SELF LAUNDRY SERVICES AT NIFT SHILLONG

Sr. No	Wash mode	Duration (per wash cycle)	Rates (Including GST) Rs.
1	Normal Wash	40 Min	
2	Quick Wash	25 Min	
3	Dryer	25 Min	
Total: In Words ()			Total (Rs):

Note: Financial evaluation will be taken based on Overall Amount, quoting incomplete data (Price) in the above column, EOI of such Agency will be automatically rejected.

Terms and conditions: -

1. Self-Laundry Service for providing washing machine facility for washing clothes to the students of NIFT Shillong on chargeable basis directly from students.
2. Internet of things (IoT) based Commercial Washing Machines should be installed by the service provider at free of cost to NIFT Shillong.
3. All machines to be provided free of cost without any purchase cost to the Institute.
4. The machines should be installed on proportionate basis as per the student's strength approx. 1 machine per 100 students which may be increased or decrease later after mutual review & agreement.
5. The service provider should ensure the timely maintenance to be done on regular basis by company own appointed service team at their own cost.
6. Service provider should provide smart washing operation and advanced washing service through its mobile application on both IOS and Android.
7. All Washing Machines will be Front load and with a minimum capacity of 10 KG.
8. The company should give the presentation for the effective implementation of the washing machine services and the Standard operating procedure for making it effective.
9. The service provider should also ensure that the complaints should be address within 24 hours.
10. Service provider should provide dedicated call centre number to raise complaint by the students in case of any issue.
11. Service provider should provide the service, maintenance, and Installation of the washing machines at no cost to NIFT Shillong.

Date:

Place:

Name of the Bidder:

Signature of the Bidder:

Seal of the Firm:

Please sign on all pages here ----- >



DECLARATION

(To be printed on the letter head of the firm)

This has been certified that all information provided in the tender document is true and correct to the best of my knowledge and belief. No forged/tampered document(s) are produced with tender form for gaining unlawful advantage. We understand that NIFT Shillong is authorized to make enquiries to establish the facts claimed and obtained confidential report from clients.

In case it is established that any information provided by us is false/misleading or in the circumstance where it is found that we have any wrong claims, any penal action and other damages including withdrawal of all work. Further NIFT Shillong is also authorized to blacklist our firm/company/agency and debar us in participation in any tender process/bid in future.

I/We ensure the Institute that neither I/We nor any of my/Our workers will do any act/which are improper/illegal during the execution in case the tender is awarded to us.

Neither I/We nor anybody on my/our behalf will indulge in any corrupt activities/practices in my/our dealing with the Institute.

Our firm/company/agency is not blacklisted or banned by any Govt. Department, PSU, University, Autonomous Institute, or any other Govt. Organisation.

Date:

Place:

Name of the Bidder:

Address of the Bidder:

Signature of the Bidder:

Seal of the Firm:

Please sign on all pages here ----- >