



Basic Details

Organisation Chain	National Institute of Fashion Technology Hyderabad - NIFT		
Tender Reference Number	NIFT/HYD/ADMN/CANTEEN/2018		
Tender ID	2026_NIFT_914795_1	Withdrawal Allowed	Yes
Tender Type	Open Tender	Form of contract	Lump-sum
Tender Category	Services	No. of Covers	2
General Technical Evaluation Allowed	No	ItemWise Technical Evaluation Allowed	No
Payment Mode	Offline	Is Multi Currency Allowed For BOQ	No
Is Multi Currency Allowed For Fee	No	Allow Two Stage Bidding	No

Payment Instruments

Offline	S.No	Instrument Type
	1	Demand Draft
	2	R-T-G-S
	3	NEFT

Cover Details, No. Of Covers - 2

Cover No	Cover	Document Type	Description
1	Fee/PreQual/Technical	.pdf	Technical Bid as per tender document
2	Finance	.xls	Financial Bid

Tender Fee Details, [Total Fee in ₹ * - 0.00]

Tender Fee in ₹	0.00		
Fee Payable To	Nil	Fee Payable At	Nil
Tender Fee Exemption Allowed	No		

EMD Fee Details

EMD Amount in ₹	2,00,000	EMD Exemption Allowed	Yes
EMD Fee Type	fixed	EMD Percentage	NA
EMD Payable To	NIFT Hyderabad	EMD Payable At	Hyderabad

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Work /Item(s)

Title	PROVIDING CANTEEN AND CAFETERIA SERVICES				
Work Description	Hiring the Canteen and Cafeteria Services at NIFT Hyderabad campus				
Pre Qualification Details	As per tender				
Independent External Monitor/Remarks	NA				
Show Tender Value in Public Domain	No				
Tender Value in ₹	2,00,00,000	Product Category	Hotel/ Catering	Sub category	NA
Contract Type	Tender	Bid Validity(Days)	120	Period Of Work(Days)	365
Location	NIFT Hyderabad	Pincode	500081	Pre Bid Meeting Place	NA
Pre Bid Meeting Address	NA	Pre Bid Meeting Date	NA	Bid Opening Place	NIFT Hyderabad
Should Allow NDA Tender	No	Allow Preferential Bidder	No		

Critical Dates

Publish Date	25-Jun-2026 04:02 PM	Bid Opening Date	16-Jul-2026 03:00 PM
Document Download / Sale Start Date	25-Jun-2026 04:30 PM	Document Download / Sale End Date	15-Jul-2026 03:00 PM
Clarification Start Date	NA	Clarification End Date	NA
Bid Submission Start Date	25-Jun-2026 05:00 PM	Bid Submission End Date	15-Jul-2026 03:00 PM

राष्ट्रीय फैशन प्रौद्योगिकी संस्थान

NATIONAL INSTITUTE OF FASHION TECHNOLOGY

(A statutory body governed by the NIFT Act 2006 and set up by the Ministry of Textiles, Govt. of India)
NIFT Campus, Opp: Cyber Towers, Hitech City, Madhapur, Cyberabad, Hyderabad – 500081, Telangana

Email – admin.hyderabad@nift.ac.in
www.nift.ac.in/hyderabad

कैंटीन सेवा प्रदान करने के लिए निविदा दस्तावेज

TENDER DOCUMENT FOR PROVIDING CANTEEN AND CAFETERIA SERVICES

STARTING DATE FOR ONLINE SUBMISSION OF BID	25.06.2026
VALID NSIC/MSME / STARTUPS EXEMPTION	TURNOVER – Yes EMD - Yes
CLOSING DATE FOR ONLINE SUBMISSION OF BID	15.07.2026
DATE FOR OPENING OF THE BIDS (TECHNICAL BIDS)	16.07.2026
DATE AND TIME FOR OPENING FINANCIAL BIDS	Will be notified to the technically qualified bidders through CPP Portal

About NIFT:

National Institute of Fashion Technology (NIFT) was set-up by the Ministry of Textiles, Government of India in the year 1986 which has been accorded statutory status under the Act of Parliament in 2006 (NIFT Act 2006) for the promotion and development of education and research in field of Fashion Technology. NIFT provides fashion business education across the country through its network of 20 campuses in metro and across India. NIFT has its head office at New Delhi with its campuses located at Bengaluru, Bhopal, Bhubaneswar, Chennai, Daman, Gandhinagar, Hyderabad, Jodhpur, Kangra, Kannur, Kolkata, Mumbai, Nava Raipur, New Delhi, Patna, Panchkula, Raebareli, Shillong, Srinagar and Varanasi.

NIFT, Hyderabad is now looking for hiring the Canteen and Cafeteria Services at it's Hyderabad campus.

(I accept all the above Terms & Conditions)
(Seal & Signature)

1. NOTICE FOR RUNNING CANTEEN AND CAFETERIA SERVICES

NIFT Hyderabad Campus invites tenders under “**Two Bid System**” through **CPP Portal** for providing Canteen and Cafeteria Services for approx. 800 students at Hyderabad campus. In addition to that, officials of Hyderabad campus may also avail the canteen facility in the campus. NIFT Hyderabad is providing appx. 5000 sq.ft area for canteen, tea point, juice point, bakery point and 100 sq.ft. for Cafeteria services in the campus. The interested firms may submit their bids on CPP Portal along with valid scanned copies of all the relevant certificates, documents, scanned copy of DD for EMD etc. in support of their bids.

Note: *The tenderer must submit duly self-attested copies of all the relevant documents along with tender document.*

The interested firms should submit their tender on Central Public Procurement (CPP) Portal (URL:<http://eprocure.gov.in/eprocure/app>). Tender document is also available for viewing on the NIFT website at <http://www.nift.ac.in/hyderabad/tenders>.

Applications to this tender will be accepted only through the online mode through the Central Public Procurement (CPP) Portal (URL: <http://eprocure.gov.in/eprocure/app>) (Hardcopies of bids will not be accepted).

Complete set of Bidding Document may be downloaded from CPP Portal (URL:<http://eprocure.gov.in/eprocure/app>) and from NIFT website (URL: <https://nift.ac.in/hyderabad>).

Corrigendum addendum, if any, shall be published only on the aforesaid website and separate communication in this regard will not be sent for the same to any individual.

NIFT - Hyderabad requirements

A reputed Contractor having an experience of at least 3 years of running of Canteen in a Govt. sector/PSUs/ Educational Institutions/ reputed Private institutions is eligible to apply for catering to approximately 500 students and staffs on daily basis for serving of space providing in the canteen for running the following i.e. serving food 4 meals a day (Breakfast, Lunch, Snacks, Dinner) and Tea/ Coffee pot, Bakery, Juice Stall, Snacks etc. The menu is mentioned in the Technical Bid (A) and Financial Bid (B). The contractor may also be asked to make catering arrangements for meetings, programmes, seminars, and functions organized by the Institute on a payment basis (same rate). Further, persons visiting NIFT for various activities may also avail of services from the canteen after approval of Competent Authority.

Charges payable by Contractor: Maintenance charges @ Rs.50,000/- per month + GST, (Rs.35,000/- for canteen and Rs.15,000/- for cafeteria), Water charges @ Rs.5,000/- pm and Electricity charges on actual basis per month and an exemption of maintenance charges for June and July will be 50% as it is summer break for students.

The Contractor shall provide Canteen and Cafeteria Services in the premises of NIFT Campus from 27.07.2026. The Contractor has to provide 4 Standard meals (Breakfast, Lunch, Evening snacks and Dinner) a day to Hostellers around 500 students. Non-hostellers, Officers and Staff members of NIFT would also avail the canteen facility on payment basis.

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Eligibility for Selection

1. Each bidder compulsorily enclose a Demand Draft of **Rs.2,00,000/- (Rupees: Two Lakhs Only)** favoring of NIFT, payable at Hyderabad as EMD for the above Canteen and Cafeteria Services and the same will be refunded to the unsuccessful tenderers after finalization of the contract. No interest on EMD will be paid. **However, the agencies having valid MSME/Startup certificates are exempted from EMD and Turnover.**
2. **Latest Bank Solvency certificate (not before 01/01/2026) for an amount not less than Rs.1-crore to be submitted along with the bid.**
3. Latest minimum 03 years' experience certificates in government educational institutes / government universities / PSUs/ reputed organizations (Experience/completion certificate issued by concerned organization may be attached).
4. Tender shall be accompanied by the relevant documents including the following:-
 - The service provider should have experience in Canteen Services catering to minimum of 300 students/ persons at a time of lunch/dinner, in reputed organization / corporate house/ education institute.
 - The Service Provider should have all the necessary (statutory) registrations of the Government such as, labour license, Municipal Food License (FDA), FSSAI, PF, ESIC, Shop and Establishment (Act) Registration Certificate, Contract labour (Act) registration, PAN card and GSTN etc., for their existing businesses.
 - The Service Provider should give fill details of all the present clients establishment/ Canteen and Cafeteria Services where the Service Provider has Mess/ Canteen and Cafeteria Services/ Catering contract.
 - The Contractor will liaise with the designated officers of NIFT and report to him on the day-to-day activities of the Canteen and Cafeteria Services. The Contractor shall extend full co-operation to the designated officers from time to time.
 - The contractor should be in a position to cater to the tastes of North Indian, South Indian and Chinese.
5. CA Certified Financial statements showing business turnover related to Mess/Canteen in support of average annual turnover of at least Rs. **1 Crore** in last 3 financial years (**2022-23, 2023-24, 2024-25**) of the agency.
6. Duly signed undertaking enclosed with the tender document
7. Copy of terms and conditions and every page of the tender duly signed with seal of the firm, in token of acceptance of terms and conditions and tender as quote. Self-attested copies of all relevant valid documents should be enclosed. The original DD (EMD) should be posted/couriered/given in person to the Administration Department, NIFT, Hyderabad Campus, Hyderabad, 500081 within 5-days from the last date and time of bid submission or as specified in the tender documents/tender notice otherwise the Tender will be summarily rejected. The Envelop super scribing as "Canteen and Cafeteria Services" may be send to:

To,
 The Senior Assistant Director,
 Administration Department,
 NIFT Campus,
 Hitech City, Madhapur,
 Hyderabad – 500 081.

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 (Seal & Signature)

EMD / Security deposits also can be made through NEFT/RTGS as per the following bank details:

Name of the Bank A/c: NIFT General A/c
Bank Name: Union Bank of India
Account No: 527602050000108
IFSC Code: UBIN0552763
Branch: Jubilee Hills, Hyderabad. TELANGANA

Submission of Bids

- a. The interested agencies/contractors should submit their tender along with scanned copies of all the relevant valid certificates, documents, etc. in support of their technical & price bids duly signed.
- b. The interested firms are advised to read carefully the entire tender document before submitting their tender and the tender documents not received online in prescribed format and/or are found incomplete in any respect shall be summarily rejected.

SCOPE OF WORK FOR CANTEEN AND CAFETERIA SERVICES

1. The tenderer should be an established caterer and shall be responsible for providing on campus Food & Beverages to the students and staff of the institute.
2. The Contractor will also serve tea, coffee, cold drinks, snacks, high tea, breakfast, lunch, dinner, Juice etc. in various official meetings, programmes, seminars and functions organized by the Institute. In addition, people visiting NIFT campus in connection with various academic activities of the Institute may also avail these services.
3. NIFT will release the amount to the contractor on monthly basis on producing of invoice and prescribed certificate of quality of food and services duly signed by the agency.
4. **The semesters and Canteen timings will be as under:**
 - a. **1/3/5/7 semesters: End-July to end December.**
 - b. **2/4/6/8- semester: January to May.**
 - c. **Summer break: June to July.**
 - ❖ **Breakfast: 08:00 am to 10:00 am**
 - ❖ **Lunch: 12:00 pm to 02.30 pm**
 - ❖ **Snacks: 4:00 pm to 5.30 pm**
 - ❖ **Dinner: 08:00 pm to 9:30 pm**

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GENERAL TERMS AND CONDITIONS**Tenderers should strictly take into account the following conditions before filling up the tender.**

- 1) The contract will be initially for a period of one year and can be extended for further period of two years thus making total 3 years on same terms & conditions depending upon the satisfactory services of contractor.
- 2) Yearly escalation up to 5% for 2nd and 3rd year may be considered on initially quoted monthly price depending on the market rates/scenario at that time. However, the escalation clause may be reviewed by the constituted committee during renewal of the contract.
- 3) **The bidders are advised to visit the campus to see the space, infrastructure and facilities before bidding.** NIFT provides canteen space with the infrastructure like lights, fans, water supply, electricity supply (on payment basis as per actual consumption), Canteen furniture etc. items (list attached). The contractor will be required to maintain sufficient stock of utensils, plates etc. for serving during official meetings/gatherings at no additional cost.
- 4) The standard menu of Thali for Lunch and Dinner is attached at Enclosure-I. However, day wise menu will be decided by the Canteen Committee in consultation with the Canteen Contractor. Canteen Contractor shall provide the packing facility as and when required. The list of items for breakfast & snacks is attached at Annexure "B". The other items rate shall be based on the prevailing market rates and as decided jointly by the Contractor and the Canteen Committee after approval of NIFT Authority.
- 5) **The Standard Day Meal Plan Consisting of Breakfast, Lunch, Dinner and Snacks minimum rate is fixed for Rs.95/- per day (based on the current expenditure at NIFT Mess) so as to provide the better quality of food. Bidders shall not quote below the mentioned fixed rate.**
- 6) The Contractor will use only branded raw material for preparation of items. The permissible brands of various items are given in Enclosure - III.
- 7) The canteen shall remain open throughout the year, even during the vacations in order to facilitate food for faculty, staff and others. A separate Juice Point, Bakery Point, Tea Point and Cafeteria will also to be run by the canteen contractor for providing tea/Coffee/juice/curd/other milk products/snacks. The vendor shall be required to pay electricity bill for the same.
- 8) NIFT is providing huge space area for canteen approx.5,000 sq. ft. and 100 sq. ft. for the cafeteria with minimal maintenance charges and expected the agencies to quote concessional prices which shall be benefitted to the students.
- 9) The monthly maintenance charges along with applicable rate of GST are to be paid on or before 7th of every month through Online/ Cheque/Demand Draft in favour of NIFT, Hyderabad with an exemption of maintenance charges, water charges for June and July will be 50% as it is summer break for students. However, the Canteen and Cafeteria Services will be required for the whole year. In case of non-payment of maintenance charges in a stipulated time period, a penalty will be levied R s . 500/- per week.

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Subsidiary Maintenance and Utility Charges**a. Regular Period Charges**

- **Maintenance Charges:** ₹50,000/- per month (for Canteen and Cafeteria) + GST
- **Water Charges:** ₹5,000/- per month
- **Electricity Charges:** Payable on as per actual.

b. College Vacation Period (June and July)

- A 50% reduction on maintenance charges will be applicable during the college vacation months of **June and July** each year.
- **Water Charges:** ₹2,500/- per month
- **Electricity Charges:** Payable on actual consumption basis

- 10) Actual consumption of the electricity for canteen will be payable on monthly meter reading basis.
- 11) The contractor shall have to make his own arrangements for the accommodation of its canteen staff.
- 12) Housekeeping, sewer and routine maintenance expenses of the canteen will be borne by the contractor.
- 13) The disposal of solid waste and garbage on daily basis shall be sole responsibility of the contractor as per norms laid down by the concerned government authorities.
- 14) The contractor shall also provide various kinds of beverages, snacks and eatables in the canteen at such price/quotes as approved by the Canteen Committee from time to time. All packed items are to be sold for not more than the MRP.
- 15) The NIFT authorities would constitute a Canteen Committee. The Catering Contractor will have to follow instructions of the Committee related to Menu, meal frequency, quality and service timings to suit students community requirements. The Canteen Committee would be entrusted to check quality of food and hygiene.
- 16) NIFT shall not provide any consumable or non-consumable items including raw materials at the canteen for the purpose of catering nor shall NIFT provide any utensils, equipment, crockery, cutlery, etc. On termination of the contract, the Contractor shall return to NIFT items of furniture/fixtures/equipment in good condition.
- 17) The quality and quantity of food will be inspected item wise by canteen committee frequently and the contractor shall not deny access to such inspections.
- 18) The raw material used for cooking can be checked by NIFT officials at any time and if substandard/unauthorized material is found, the contractor shall be penalized at the discretion of NIFT and contractor shall have to abide by it.
- 19) NIFT reserves the right to call upon the contractor to remove any person employed / working in the NIFT canteen if found unsuitable for services on account of hygiene or health or conduct or any other administrative reason.
- 20) The contractor shall ensure that their employees do not loiter around in the campus. In case of any loss to NIFT caused by the employees of the contractor, the contractor will be penalized at the discretion of NIFT.

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- 21) In case of interpretation, modification and any alteration with respect to terms & conditions, the canteen committee, canteen contractor and Director will jointly look into such aspect and the decision of the Director will be final and binding to both the parties.
- 22) The Contractor shall use the water-supply economically.
- 23) NIFT shall provide a list of normal holidays and students vacations in each semester to the contractor for assessing and providing catering services.
- 24) Any conditional offers made by the tenderer or any alternations/corrections made in the tender form shall not be considered. Similarly incomplete and unsigned tender documents are liable to be rejected.
- 25) The tender submitted by the bidders should remain valid for a period of 120 days from the date of opening of tenders.
- 26) Individual signing the tender or other documents connected with the tender must specify whether he signed as:
 - (i) A sole proprietor of the concern or constituted attorney of such sole proprietor.
 - (ii) A partner of the firm if it is a partnership firm, in which case he must have authority to execute contracts on behalf of the firm and refer to arbitration disputes concerning the business of the partnership either by virtue of the partnership agreement or by a power of attorney duly executed by the partners of the firms.
 - (iii) Director or Principal Officer duly authorized by the Board of Directors of the company.
- 27) In case of (ii) a copy of the partnership agreement or general power of attorney, in either case attested by a Notary Public should be furnished or an affidavit on stamp paper duly sworn or affirmed by all the partners admitting execution of the partnership agreement or the general power of attorney should be furnished. The attested copy of the certificate of registration of firm should be attached along with the tender papers. In case of partnership firm, where no authority to refer dispute concerning the business of the partnership has been conferred on any partner, the tender and all other related documents must be signed by all the partners of the firm. In case of (iii) the person signing the tender should be authorized by a resolution passed by the Board of Directors and a copy of the resolution attested by the Principal Officer should be attached.
- 28) The canteen contractor shall ensure high standard of cleanliness, hygiene and sanitation in the kitchen and canteen. Adequate numbers of dustbins shall be provided by the contractor to ensure proper disposal of garbage. There should not be any littering of unused food or any other articles within the canteen. The Housekeeping inside the canteen and service areas shall be sole responsibility of the contractor.
- 29) The contractor shall ensure that the chefs and helpers have proper shave and clipped nails while cooking food and should wear apron, gloves and head gear. The contractor may engage sufficient number of staff for providing Canteen and Cafeteria Services. The contractor shall ensure that the cooked and uncooked food is stored properly and no stale food is served. In case of any food poisoning, the contractor shall be held solely responsible and will be penalized besides legal action.
- 30) The catering staff engaged by the Contractor shall: (a) Show professional courteous behavior at all times (b) Catering staff will not smoke or take alcoholic drinks on the campus and not they are allowed to chew pan, gutka tobacco items etc. and sale of the said items in the campus.

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- 31) The contractor shall be required to display the price list of all the food articles, snacks, soft drinks, tea, coffee and juice sold in the canteen. The prices of the items sold in NIFT canteen shall not be more than the local market rate. The approved rate list shall be displayed at proper location within the canteen areas by the contractor.
- 32) It shall be compulsory for the Canteen Contractor to take the following hygiene and cleaning measures:
 - (a) Cleaning the kitchen area twice a day, including the store-room, (b) soaking the vessels in hot water at the end of the day, (c) Crockery to be washed with hot water using detergents, (d) thorough cleaning of refrigerators, bottle-coolers and water coolers, once a week, (e) Periodic spraying of insecticides, (f) Cleaning the dining tables with detergent and water at the end of the day, (g) Thorough cleaning of wash basins with detergent at the end of the day (h) removal of used utensils from eating area and same may be placed at the designated place only.
- 33) The Canteen and Cafeteria Services staff/ workers would be permitted to stay in campus from 05.00 am to 10.00 pm and will not be allowed to stay in the campus during night.
- 34) Contractor shall not sell any cigarette, paan, alcohol etc. in the canteen and in the NIFT premises, if any person is found indulging in these activities the person shall be asked to leave the campus immediately and the contractor shall be liable to lose the contract for breach of this condition.
- 35) As regards quality of materials and preparation, the contractor shall ensure that: (a) Food ingredients, additives and materials must be of best quality available in the market, (b) Vegetables, bread, fruits, chicken and other such perishable items should be purchased fresh from the market on daily basis.
- 36) The Contractor shall ensure that the staff engaged by him observes security measures, safety precautions and security regulations at the campus and in the hostel.
- 37) The Contractor shall ensure that either he himself remains present during breakfast/lunch/dinner services to the students or one of his responsible supervisors remains present.
- 38) The Contractor shall not keep the canteen closed without prior permission from the NIFT authority. Any such incident shall be treated as breach of contract and suitable action including penalty shall be levied for the same by NIFT as it may deem fit.
- 39) The contractor shall bring his own tools, cookers, hot boxes, steam boxes, trolleys, equipment, utensils, plates, jugs, freezer, refrigerator, Hot Bain Marie etc., in sufficient quantity as needed to maintain the Canteen and Cafeteria Services.
- 40) The contractor is fully responsible for the maintenance/cleanliness, leakages and damage done to the Canteen and Cafeteria Services, Canteen and Cafeteria Services equipment's and sanitary, electrical fittings and fixtures installed in the space provided to him by NIFT, Hyderabad.
- 41) The contractor shall be solely liable for any mis happening/casualty including fire explosion etc. happens/occurs during the contract period in the canteen premises and the Contractor shall be entitled to pay compensation to the victim/s if any in the said mis happening and there will be no liability of NIFT in this regard either towards the Contractor or towards the victims.
- 42) The contractor will do regular pest & flies control at his own cost.
 - 1) The Canteen Services equipment and furniture are already available in the Canteen. List of the same is furnished as **Enclosure - II**. The contractor shall have to maintain the equipment at his cost and has to rectify, repair & restore the equipment to the normal stage as at the time of handing over.
 - 2) All statutory obligations under various laws from time to time will have to meet by the contractor for which no extra payment shall be made to him at any time during the contractual period.

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- 43) **The Director, NIFT, Hyderabad reserves the right to award contract for the above services. Director also reserves the right to amend or withdraw any of the terms and conditions contained in the tender document or to reject any or all the tenders after and before opening without giving any notice or assigning any reason.**
- 44) **In case of default**, Contractors who violate the terms of the contract and whose contracts are terminated should be considered for blacklisting by the Competent Authority for a significant time before they are considered again.
- 45) The contractor is encouraged to formulate his catering plan in consultation with a reputed nutrition consultant in order to ensure maximum nutrition value to the students of growing age while ensuring affordable prices & highest quality parameters.
- 46) **NIFT reserves the right to accept or reject any or all the tenders in part or whole or may cancel the tender at its sole discretion without assigning any reason whatsoever and decision of NIFT to this effect shall final and binding. No further correspondence in this regard will be entertained.**
- 47) For Non-Hosteller, the contractor has to display all approved in canteen prices for which payment to be collected directly.
- 48) Similarly, as and when faculty/staff/visiting faculty to avail canteen services, such charges should be collected by the contractor directly on payment, and the Institute will not be responsible for them.
- 49) Proper bills to be issued for the sales, as per relevant laws, in force.
- 50) During the vacation period minimum manpower should be maintained at the NIFT, Hyderabad Canteen and Cafeteria Services to provide coffee, snacks, breakfast and lunch to staff/ faculty/ hostellers.
- 51) If any relative of the tenderer is an employee of the NIFT, Hyderabad, the name, designation and relationship of such employee shall be intimated to the Director, NIFT, and Hyderabad in writing while submitting the tender.
- 52) The contractor should take all safety measures while running Canteen and Cafeteria Services. He/ she will keep a First- Aid box for the persons deployed to work in Canteen and Cafeteria Services.
- 53) The contractor should maintain a complaint register in open place in canteen easily available for the students.
- 54) Use of plastic cups and plastic carry bags are banned and the contractor shall give an undertaking to use environment friendly material only for serving coffee, tea and for packing & carrying of food items.
- 55) Sub-contracting of the contract shall not be permitted for any of the item. In case, the contractor is found having sub contracted this contract, the contract will be terminated without any notice and security deposit will be forfeited.
- 56) PAN India agencies are also eligible to participate in bidding. However, the successful bidder (L-1) shall obtain / register under the Hyderabad/ Telangana Shop and Establishment Act before commencement of the services to coordinate and liase with local authorities as GHMC/ other relevant statutory authorities of Govt of Telangana etc., in connection with Canteen and Cafeteria Services as per requirements of prevailing legislation on such matters, as called for.
- 57) A self-declaration by the contractor that they are not black listed by any Central and State govt/any other authorities should be given along with technical bid failing which the bid stands rejected.

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- 58) **Contractor should provide valid License under Food Safety and Standards Act to ensure the compliance of Provisions of the Food Safety and Standards Act and Regulations made there under GHMC/State Health Department/FASSI registration.**
- 59) I) The contractor is required to maintain the highest standards of quality while ensuring prices remain reasonable. An attractive menu shall be offered in order to encourage the maximum number of students/ hostellers/ NIFT personnel to avail the canteen services.
II) Utensils for cooking veg and non-veg should be maintained separately. The dishes for serving should also be maintained separately. Then the cooking oil of non-veg should not be used for cooking vegetables dishes.
- 60) EMD of the successful tenderer shall be liable to be forfeited if he/ she does not fulfill any of the following conditions:
- An Agreement is to be executed and signed by the bid winner in the prescribed form within 7 (seven) days of the receipt of the letter awarding the contract.
 - The agency is liable to obtain necessary permissions or approval for engaging the Canteen and Cafeteria Services staff from the competent authority at their own cost.
 - The Canteen and Cafeteria Services shall commence from the date of receipt of the Letter of Award.

61) Performance Security Deposit

The contractor shall be required to deposit an amount of **Rs.10,00,000/- (Rupees Ten Lakhs only) as a performance security deposit** on acceptance of Work Order in the form of DD in favor of NIFT, Hyderabad or pay online through RTGS/NEFT within 7 days after awarding the work. No interest shall be paid on such security deposit, which shall remain with Institute during the continuance of the contract and it shall be released only two months after the expiry or termination of the contract, subject to clearance of all dues by the contractor.

Bank details are given below:

Name of the Bank A/c: NIFT General A/c

Bank Name: Union Bank of India

Account No: 527602050000108

IFSC Code: UBIN0552763

Branch : Jubilee Hills, Hyderabad. TELANGANA

If the Contract is terminated by the Contractor without giving a stipulated period of notice or fails to observe the terms & conditions of the Tender, Letter of Award for the Contract and the agreement signed by the Contractor with the Institute, the Security Deposit will be forfeited without prejudice to the NIFT Management's right to proceed against the contractor for any additional damages that the Institute suffers as a result of the breach of the aforesaid terms and conditions.

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(Seal & Signature)

LEGAL /STATUTORY TERMS AND CONDITIONS:

- 1) The Contractor shall be liable for payment of any penalty/fines/ dues imposed by regulatory/civic authorities in connection with the operation of the canteen.
- 2) The Contractor shall comply with all existing labour legislations and Acts, such as Contract Labour Regulation Act, Workmens' Compensation Act, Minimum Wages Act, Payment of Wages Act, Provident Fund Act, ESI Act, etc. For any lapse or breach on the part of the Contractor in respect of non-compliance of any Labour legislation in force during the validity of the contract, the Contractor would be fully responsible and would indemnify the Institute, in case the Institute is held liable for the lapse if any, in this regard.
- 3) NIFT shall not be responsible for the release of benefits, such as Provident Fund, ESI, Pensionary benefits or allowances. Any changes in the Minimum Wages Act or in any other labour legislation or other statutory obligations during the validity period of the contract shall be the responsibility of the Contractor.
- 4) The Contractor shall submit to NIFT a list of all workers engaged to carry out the contract work, indicating name, age, home address, qualifications, etc, and would also intimate as and when any change takes place. Employment of child labour is strictly prohibited under the law. Therefore, the Contractor shall not engage any child labour to carry out the work under the contract.
- 5) The Contractor shall undertake that any act of omission or commission including theft, by his staff shall be his sole responsibility and further that he would compensate the Institute immediately, any loss or damage or theft occurring on account of his staff individually or collectively.
- 6) The Contractor and his staff shall comply with all instructions and directions of the NIFT authorities given from time to time. In the event of any emergent situation, the staff of the Contractor shall comply with instructions given by the NIFT authorities, without waiting for confirmation by the Contractor.
- 7) All the workers engaged by the Contractor for carrying out tasks under this contract, shall be deemed to be the employees of the Contractor only. The contractor shall be solely responsible for their conduct, wages, fringe benefits, conduct, duty roster, leave-records, relievers, etc. The contractor shall also provide its Workers photo-identity cards which shall be checked by the NIFT as and when necessary.
- 8) The workmen employed by the contractor shall be directly supervised and controlled by the contractor, and shall have no relation whatsoever with National Institute of Fashion Technology. NIFT shall have no power to control or supervise such workmen or to take any action against them except as permissible under law. Such workmen shall also not have any claim against NIFT for service or regularization of services by virtue of being employed at NIFT against any temporary or permanent posts at NIFT. All employees of contractor will be bound by a basic code of conduct.
- 9) Non-compliance of any terms and conditions enumerated in the contract shall be treated as breach of contract.
- 10) The contractor shall be responsible for timely payment of wages to his/ her workers as per minimum wages act of Govt. of India and fulfil all other statutory obligations, such as, Provident Fund, ESI, GST, Workmans' compensation Act/Fatal Accident Act, personal injuries, maintenance of relevant documents etc., whichever is applicable.
- 11) The contractor undertakes to deposit EPF, ESI, GST and other dues within the stipulated time as required by law and comply with all other provisions. The agency should give EPF, ESI

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Cards immediately and shall submit EPF, ESI & GST Challans relating to the previous month to the Indenting Office exclusively along with its bill for the current month and Form-10 and Form-5 shall be filed regularly with PF authorities. Copy of the same submitted to NIFT office.

- 12) In case of any accident to the personnel employed by the agency during the working hours at NIFT, Kitchen the agency alone is liable to pay work men's compensation as per relevant statutes/laws and any other statutory dues or payments, and the NIFT, Hyderabad is not liable for any payment of such kind.
- 13) In case of theft, damage or fire accident, the contractor shall replace the items lost, broken or damaged with items of the same quality at his own cost and expense else the same will be deducted from the security deposit.
- 14) The contract once awarded can be terminated by either party i.e. NIFT or the Contractor after giving three month notice to the other party. However, NIFT reserves the right to terminate the contract without giving any notice in case the contractor commits breach of any of the terms of the contract. NIFT's decision in such a situation shall be final and shall be accepted by the Contractor without any objection or resistance.
- 15) Integrity Pact format attached to be signed by the contractor and submitted with Technical Bid.
- 16) The contractor shall not bring external influence or legal pressure to continue beyond the period of contract.

FINANCIAL TERMS & CONDITIONS:

- 1) Monthly payments shall be made by the Accounts Department of NIFT, Hyderabad to the contractor on production of bills along with relevant documents. Charges for the lunch, snacks etc. provided on occasions as per the orders of NIFT shall be paid on submission of bills.
- 2) The payment in respect of official meetings/ conference/ hospitality bills of the Institute shall be paid on production of bills duly verified by the concern department/authorities.
- 3) The payment towards hospitality bills of NIFT office shall be released on monthly basis after satisfactory completion of the catering job on submission of Original GST bills by the contractor. GST/Income Tax (TDS) will be applicable at prevailing rate. Payments will normally be made within 30 days of the submission of any bill. The bills should be accompanied by such certificates as NIFT may prescribe from time to time.
- 4) The contractor shall be required to deposit an amount of **Rs. 10,00,000/-** (Rupees Ten Lakhs only) as Performance security deposit immediately after issue of Work Order in the form of DD/ FDR/BG of nationalized Bank/schedule bank preferably in the form of Demand Draft in favour of NIFT payable at Hyderabad. No interest shall be paid on such security deposit, which shall remain with Institute during the continuance of the contract and it shall be released only three months after the expiry or termination of the contract, subject to clearance of all dues by the contractor.
- 5) The prospective bidders should also note that the documents submitted at the time of tender process will only be considered for the evaluation in technical bid. Thus, bidders are required to be ensured to submit all the relevant valid documents as per terms & conditions of the tender document at the time of submitting the tender. The decision of Competent Authority will be final in this regard.

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(Seal & Signature)

ARBITRATION:

Any dispute between the parties arising in connection with the performance of this contract shall be resolved amicably by both the parties through the process of negotiation. In case the dispute is not resolved, then it shall be referred to the Sole Arbitrator who shall be appointed with the consent of both the parties. The arbitration proceedings shall be conducted as per the provisions contained in the Indian Arbitration and Conciliation Act, 1996(as amended from time to time and in force at the time when the reference is made). The Sole Arbitrator shall be appointed within a period of 30 days from date of receipt of written notice/demand of appointment of arbitrator from either party. The decision of the Arbitrator shall be binding on both the parties. The seat and jurisdiction of the arbitration proceedings shall be at New Hyderabad. The arbitration proceedings shall be recorded in English language. The cost of the arbitration proceedings shall be borne equally by both the parties as per Arbitration Rules. If any dispute still remains unsettled, in that case, the same shall be adjudicated by the Courts of Law at Hyderabad.

Dispute, if any, arising out of the Canteen and Cafeteria Services contract shall be settled by mutual discussion or arbitration by sole Arbitrator to be appointed by the Director, NIFT at Hyderabad as per the provisions of the Indian Arbitration and Conciliation Act, 1996 and the Rules framed there under. Any Arbitrator appointed shall not have the jurisdiction to pass any interim awards, or to grant interest higher than 8% charges simply on the award amounts, or amounts payable to either party.

Termination of the Contract:

- The Contract can be terminated by either party, i.e., NIFT or the Contractor, after giving three months' notice to the other party extendable by mutual agreement till alternate arrangements are made. However, NIFT reserves the right to terminate the contract without giving any notice in case the Contractor commits breach of any of the terms of the contract. NIFT's decision in such a situation shall be final and shall be accepted by the Contractor without any objection or resistance.
- On termination of the contract, the Contractor will hand over all the equipment/furniture/articles etc., supplied by NIFT, in good working condition, back to NIFT.

Penalty:

- The Institute reserves the right to impose a penalty (to be decided by the NIFT authorities) on the Contractor for any serious lapse in maintaining the quality and the services willfully or otherwise by the Contractor or his staff or for any adulteration.
- If the Institute is not satisfied with the quality of eatables served, services provided or behavior of the contractor or his/her employees, the Contractor will be served with 24-hour notice to improve or rectify the defect(s), failing which the NIFT will be at liberty to take appropriate necessary steps as deemed fit.
- The raw material/vegetables/fruits and other materials used for cooking may be checked by mess Committee at any time and if substandard/unauthorized/nonstandard material is found and after issued three adverse notices, it will be treated as breach of contract and the Director, Hyderabad can be reviewed the contract. Contractor shall have to abide by the decision of the Director, NIFT Hyderabad.
- In case of any discrepancy (in terms of palatability of food or hygiene) or any case of negligence, appropriate punitive action shall be taken

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I) Penalties would be levied for:

- a) Partially cooked food, b) Foreign particles found in food, c) Using sub-standard raw materials, d) Unhygienic cooking and food & waste handling conditions, e) Non removable of waste in time, f) reuse of oil/reuse of stale food, g) Violation of terms and conditions of contract agreement/work order.
- b) Based on the committee's recommendations regarding inferior food served, a penalty will levied for the first time Rs.1000/- second time Rs.5,000/- and third time Rs.10,000/- and termination of the contract.
- c) In case of non-payment of maintenance charges in a stipulated time, a penalty will be levied Rs.500/- per week.
- d) The Institute reserves the right to impose a penalty (to be decided by the NIFT authorities) on the Contractor for any serious lapse in maintaining the quality and the services willfully or otherwise by the Contractor or his staff or for any adulteration.

Separate vessels and separate counter to be maintained for vegetarian and non-vegetarian services. **Penalties and fine can be imposed in case they have caused loss, loss can be financial as well as reputational. These losses may occur due to breach of contract/ agreement, faulty services.** The penalty of Rs. 5000/- will be imposed for the following reasons:

- *Deficiency in quality of food items prepared*
- *Deficiency in cleanliness and maintenance of hygiene in Kitchen area*
- *Deficiency in cleanliness and maintenance of dining area*
- *Deficiency in cleanliness and maintenance of outside area including disposal of waste material*
- *Misconduct of persons engaged by for the Canteen contractor*
- *Non-Adherence to approved rates/menu*

The contractor has to start the Canteen and Cafeteria Services from 27.07.2026 onwards.

In case of any clarification required relating to this tender, the same can be sought from the following officers/staff on working days of NIFT:

a. Mr. Y. Chandrasekhar, Sr. Asst. Director, Phone: 040-23110843 E-mail: admin.hyderabad@nift.ac.in	b. Mr. D Hareesh, JA 040-23110841 Extn.226 E-mail: admin.hyderabad@nift.ac.in
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ANNEXURE – A**NATIONAL INSTITUTE OF FASHION TECHNOLOGY****NIFT Campus, Opp-Hi-tech City, Hyderabad – 500081.****TECHNICAL BID - FOR CANTEEN AND CAFETERIA SERVICES**

Technical Bid for providing Canteen and Cafeteria Services shall be filled in by the tenderer, duly signed, stamped and sealed along with an EMD of Rs.2,00,000/- by Demand Draft in favour of NIFT, payable at Hyderabad.

S.No.	Particulars	Details
1.	Name of the Tendering Company/Firm/Service provider	
2.	Year of Commencement	
3.	Full Address of the Registered Office/ Branch Office (if any)	
4.	Phone No. & Mobile No. Email id	
5.	State status whether firm is Proprietary/ Partnership firm / Company	
6.	Name(s) of the Director/ Proprietor/ Partners of the firms	
7	Details of EMD (Agencies having valid MSME / Start-Up certificates are exempted from EMD and Turnover)	₹ 2,00,000/- DD/ RTGS/ NEFT No: Date: Issuing Bank:

8. **Financial turnover of Rs.1 Crore in each financial year, the tendering Canteen and Cafeteria Services provider for the last three years, Income Tax Return copy may be attached (if the space provided in insufficient, a separate sheet may be attached):**

Financial Year	Turnover in Rs.	Remarks
2024-25		
2023-24		
2022-23		

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9. **Validity:** The tender shall be valid for a period of at least four calendar months from the date of opening of the tenders for the purpose of evaluation of the tender. However, the rates quoted in the tender should be valid for the period of the contract of one year.
10. Details of experience of similar work in Government / Public Sector undertaking / Registered Societies / Universities / Research Institutions / Educational Institutions / Reputed Organizations as per the attached format **(Please use separate sheet for additional information)**.

(Please submit copies of evidence i.e. Work Orders/Agreements/Performance Certificates etc., specifying period of work orders to be enclosed).

I) Minimum 3 years' experience is essential. Copy should be enclosed)

Year	Name of the Employer & Address, Contact Person Name with Tel.No. & Cell No.	Type of Institution / Industry	Details of Experience, similar work Period of Contract with dates of Commencement and termination covering last 3 years (From - To)	Contract Value/ year	No of persons	Nature of Service

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11. Registration under various statutory bodies:

Require Documents	Attached / Not attached (Yes or No)	Page No.	Validity completion date
EMD – DD of Rs.2.0 Lakhs			
Signed all the pages of tender documents and enclosed			
Undertaking & acceptance letter by the service provider			
Enclosure - IV			
Valid FSSAI certificate attached			
Latest Bank Solvency Certificate for Rs. 1.0 Crore (issued not before 01.01.2026)			
Copy of Company/Shop Establishment/Registration certificate			
Copy of GST registration Certificate, Dt: _____			
Copy of License under Contract Labour Act, Dt: _____			
Copy of EPF Registration with Regional PF Commissioner Dt: _____			
Copy of ESI Registration Dt: _____			
Copy of PAN Card			
Copy of IT returns for last 3 financial years i.e. 2024-25, 2023-24 and 2022-23 supported with Audited Balance sheets.			
Copy of Annual Gross Turnover for last 3 financial years i.e 2024-25, 2023-24 and 2022-23 minimum Rs.1Crore in each Financial Year.			
List of Clients			
Valid Copy of Food Business Operator's License (Please enclose self-attested Copy of License)			
Signed copy of Integrity Pact format attached			
Any other Information			

Note: Legible copies of the above documents must be attached.

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(Seal & Signature)

ENCLOSURE – I**MENU**

Sl. No	Particulars	Quantity/ Weight / Std. Size as applicable	No. of items / pieces
1	<u>STANDARD BREAKFAST - combination of following:</u> Boiled Egg/Banana/cornflakes (Any Two) + Tea / Coffee / Milk (Any Two) + Breakfast from the following (Any Two) Idly(40 gms), vada (50 gms), bread omlet (2 nos), upma (200 gms), puri (3 pcs), dosa (150 gms), uthappam (150 gms), Smiya Upma (150 gms), Pongal (200 gms), allo paratha with curd and pickle, poha (150 gms), bread & Jam /butter (2 slices), chole bhature (100 gms), sandwich (2 slices), Bread Jam/Bread Butter (Above items to be served with chutney, sambar, curry, curd wherever required)	UNLIMITED	1 Plate
2	<u>STANDARD VEG THALI (LUNCH)</u> Salad(40gms), Roti(2nos), Plain Rice(350gms), Wetcurry(100gms), (Paneer Mutter/Palak Paneer/Rajma/Bhendi do yaazaa/Soyabeen/Kadi pakoda/Fresh green Veg/Mix. veg./ Alu Chenna/Alu Jeera/Seasonal Vegetables) Drycurry(100gms) Aloo Onion/dry gobi aloo/pakode ki sabji/aloo Bhujia/Baigan aloo) Dal (100gms) Dal Makhni/AharDal/Mungdal/Dalfry/Mosoor dal) Sambar/Rasam(100gms), Curd (80 ml) pickle (20 gms) & Papad/Fryums	UNLIMITED	1 Plate
3	<u>STANDARD VEG THALI (DINNER)</u> Salad(40gms), Roti(2nos), Plain Rice(350gms), Wetcurry(100gms), (Paneer Mutter/Palak Paneer/Rajma/Bhendi do yaazaa/Soyabeen/Kadi pakoda/Fresh green Veg/Mix. veg./ Alu Chenna/Alu Jeera/Seasonal Vegetables) Drycurry(100gms) Aloo Onion/dry gobi aloo/pakode ki sabji/aloo Bhujia/Baigan aloo) Dal (100gms) Dal Makhni/AharDal/Mungdal/Dalfry/Mosoor dal) Sambar/Rasam(100gms), Curd (80 ml) pickle (20 gms) & Papad/Fryums	UNLIMITED	1 Plate

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4	<u>EVENING SNACKS</u> Tea / Coffee (1 cup) + one of the items from the following: Samosa, Onion Pakoda, Kachori, Bread Pakoda, Bataala Vada, Dal Vada, Cutlet, Noodles, Pasta, Fruits	200 gms	1 Plate
5	<u>NON-VEG ITEMS:</u> Egg. Biryani (350 gms Rice and with 2 eggs) with raita and salan		1 Plate
6	Chicken Biryani (350 gms Rice and 150 gms Chicken) with raita and salan		1 Plate
7	Chicken curry/Chicken Fry/Chilli Chicken/Butter Chicken	150 gms	
8	Egg Curry	1-egg with gravy	
9	Egg Burji	150 gms	
10	Egg Fried Rice	350 gms	
11	Veg Biryani/Veg Pulav/Jeera Rice/Veg Fried Rice/Flavoured Rice with raita and salan	350 gms	

B. Tea/Coffee & Juice Point (The Agency/Contractor shall serve the below items):

1	Tea	90 ml	1 Cup
2	Coffee	90 ml	1 Cup
3	Milk	200 ml	1 Cup
4	Bournvita/Boost/Horlicks/Badam Milk	120 ml	1 Cup
5	Cold Coffee	250 ml	1 Cup
6	Lassi (Sweet)	250 ml	1 Cup
7	Lassi (Salt)	250 ml	1 Cup
8	Milk Shake One Glass	250 ml	1 Cup
9	Fresh Lime Water	250 ml	1 Cup
10	Cut Fruit Bowl (Mixed fruits)	250 ml	1 Cup
11	Carrot / Beetroot juice	200 ml	1 Cup
12	Sapota Juice	200 ml	1 Cup
13	Watermelon Juice	200 ml	1 Cup
14	Apple Juice	200 ml	1 Cup

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15	Mosambi Juice	200 ml	1 Cup
16	Pomegranate Juice	200 ml	1 Cup
17	Mango Juice	200 ml	1 Cup

C. Bakery Point (The Agency/Contractor Shall Serve the below items)

Sl. No.	Particulars	Quote Quantity/ Weight / Std. Size as applicable	No. of items / pieces
1	Aloo Samosa	50 gms	1 Pcs
2	Corn / Onion Samosa	50 gms	1 Pcs
3	Veg Puff	Standard Size	1 Pcs
4	Veg. Cutlet	60 gms (each)	2 Nos.
5	Egg Puff	Standard Size	1 Pcs
6	Chicken Puff	Standard Size	1 Pcs
7	Veg Noodles	200 gms	-
8	Egg Noodles	200 gms	-
9	Chicken Noodles	200 gms	-
10	Bread Sandwich (Veg)	Standard Size	2 Pcs
11	Paneer Puff	Standard Size	1 Pcs
12	Chicken roll	Standard Size	1 Pcs
13	Veg. roll	Standard Size	1 Pcs
14	Chicken Hot dog	Standard Size	1 Pcs
15	Veg. Hot dog	Standard Size	1 Pcs
16	Veg. 65/Veg. Manchuria dry	Standard Size	1 Cup
17	Chicken 65 /Manchuria/	Standard Size	1 Cup
18	Veg. Burger	Standard Size	1 Pcs

Note: Biscuits, Ice Creams, Muffins, Chips, Cool drinks, Chocolates, Chikki, Pastries to be sold not more than MRP.

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ENCLOSURE – II**LIST OF KITCHEN EQUIPMENT TO BE PROVIDED BY NIFT**

Sl.No:	Description of the items	No of the Units
1	Roti Maker	1
2	Grinder	1
3	SS curry vessel For Fan - 7	7
4	Chaap Cutter	3
5	Veg Cutter	1
6	Dogu Maker /Atta Maxer	1
7	Dosa Batti	1
8	Burner	2
9	Burner	3
10	Grinder Smasher	1
11	Freezer	1
12	Fridge	1
13	Toly	2
14	Mixe	2
15	Food Trolly	3
16	SS Table or W Table(8 + 1)	9
17	Kadai rightarrow	4
18	Vessel a1 with lid	7
19	Tray	5
20	Pressure Cooker	5
21	Mixer	2
22	Rice Filter/Jalli Bowl	3
23	Plate Rack	1
24	Jalli Big	3
25	Braiu Square - 2 set Marie - (3sets)	2,1
26	Dish Bowl - 1	1
27	Brown - 1	1
28	Fly Catcher	2
29	TV	2
30	Wall Clock	2
31	Spoon Stirline - 1	1
32	SS Table - 1	1
33	Water cooler	2
34	CCTV	CCTV
35	Basin	10
36	Palta/Spatula - 3 (Small) - 1 pc.	4
37	Idli Mould-	2
38	Round Table	15

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39	Hexagon Table	30
40	Hexagon Chairs	87
41	Round table Chairts	70
42	Long Bench - Steel	15
43	Chairs - Fibre (long)	24
44	Stools - Fibre	9
45	Granate Table	4
46	white Fiber Chairs	23

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ENCLOSURE - III**List of Items to be used for cooking with the indicative (ISI) brands:**

Sl. No	Particulars	Brand
1	Milk, Butter, Paneer, Curd	Heritage/ Amul/ Jersey/ Vijaya/ Tirumala/ Nandini/mother Dairy/ Milk Misty
2	Bread	Britania/ Modern/ Heritage/Harvest Gold/ Bonn Bread/Spencer/Britania
3	Jam	Kisan/ Lion/Tears/ Mala's
4	Tomato Sauce/Ketchup	Kisan/ Magi/Tears/Heinz/ Del Monte
5	Tea Powder/Tea Bags	Tata/ Redlabel/ Nestle/ brook bond/ Taj
6	Oil	Groundnut , Sunflower, Rice Bran, Soya bean oil (Sundrop/ Fortune/ Goldwinner) (Oil Once used should not be reused)
7	Rice	Sona Masuri minimum 1 year old like Sri lalitha sona Masuri, BB Royal Sona Masuri, Kurnool Sona Masuri.
8	Briyani Rice	Standard Basmati Rice Like Daawat, Indiatgate, Kohinoor, Foruthune.
9	Spices	MTR/MDH/Badshah/Everest
10	Salts	Tata/Ashirvad/Annapurna/Swasthik
11	Cornflakes	Kelloggs/ Britania/Bargrry's
12	Biscuits	Britania/ Mariegold/ sunfeast/ Parle/ Oreo
13	Fruits and Vegetables	Fresh
14	Ice Cream	Kwality walls/ Heritage/ Jersy/ Creamwell/ Scoops
15	Atta/Maida/Flour	Annapurna/ Ashirwad/ Shakti bhog/ Shalimar
16	Pulses	Good quality like Tata Sampan/vedaka/Good Life

NOTE:-

- i) All the supporting documents should be enclosed along with technical bid. If not enclosed the bid will not be considered.
- ii) The service provider submitting tender must attach photo copies of all statutory registrations and List of present clients with contact person's name and phone numbers.

Full Signature & seal of the service provider/Agency/Firm/Company

Dated: - _____

Place: - _____

(I accept all the above Terms & Conditions)
(Seal & Signature)

ENCLOSURE – IV

UNDERTAKING BY THE CANTEEN AND CAFETERIA SERVICES SERVICE PROVIDER

Declaration

1. I/ We..... Son/Daughter/Wife of Sri.
Signatory of the service provider, mentioned above, am/are competent to sign this declaration and execute this tender document.
2. I/ We have carefully read and understood all the terms and conditions of the tender and undertake to abide by them.
3. I/ We have inspected the institute/ premises and have acquainted ourselves with the tasks, requirements required to be carried out, before making this offer.
4. I/ We hereby sign this undertaking is token of our acceptance of various conditions listed above and any corrections/ alterations in tender will not be accepted.
5. Agreed to provide the best quality of food at NIFT, Canteen and Cafeteria Services without any lapses.
6. I/ We hereby declare that all the statement made and submitted are true and complete to the best of my/ our knowledge. In case the submitted information found false. I/ We are fully aware that the tender/ contract will be rejected/ cancelled and EMD/ Security Deposit shall be forfeited and the contract may be terminated
7. I/ We affirm that all the rates quoted above are correct and I am aware that my bid cancelled in case of any variation in total value.
8. The information/ documents furnished along with the technical and financial bid are true and authentic to the best of my knowledge and belief.
9. **I/ We have never been blacklisted/ debarred from participating in contracts by any state Government/ Central Government or any State/ Central PSU and not having any vigilance/ CBI/ Court cases are pending against the firm has been registered/ is pending against us.**
10. I/ we undertake to pay all the dues in respect of wages, EPF, ESI and other statutory obligation to my employees (deployed at NIFT) according to the enactments of State and Central Govt. The rates quoted by me/us are valid and binding upon me/us for the entire period of contract.
11. I/we accept L1 is arrived at based on the total Menu cost as per CPP Provision in Financial Bid
12. I/ We quoted all the items mentioned in financial bid indicated in Enclosure – I
13. I/ We shall not bring any external influence or legal pressure to continue beyond the one-year period.
14. **I/ We are ready to start the Canteen and Cafeteria Services from 27.07.2026 onwards.**

Place: _____

Signature of the contractor with seal

Date: _____

Address: Mobile No: _____

(I accept all the above Terms & Conditions)
(Seal & Signature)

ANNEXURE – B**NATIONAL INSTITUTE OF FASHION TECHNOLOGY, HYDERABAD****FINANCIAL BID**

This Financial Bid should be filled by the tendering party duly signed, stamped and In this the service provider to quote the rate in INR for the “total menu cost” as mentioned in the bid document. The service provider quoting minimum “total menu cost”, is selected for award of this service.

After opening of the technical bid the capability and suitability of the tenderers shall be evaluated and Financial Bid of the qualified tenderers shall be opened later on and the date will be informed accordingly. For providing food as per the detailed – items to be given and units to provide service provider rate inclusive of GST.

The total menu cost should be quoted in CPP portal, as CPP portal will determined the L1 based on minimum “total menu cost” of all 46 items.

(prices should be quoted on CPP Portal only)

A) MENU

Sl. No	Particulars	Quantity/ Weight / Std. Size as applicable	No. of items / pieces
1.	<u>STANDARD BREAKFAST - combination of following:</u> Bread Jam/Bread Butter/Boiled Egg/Banana (Any One) + Tea / Coffee (Any One) + Breakfast from the following (Any Two) Idly(40 gms), vada (50 gms), bread omlet (2 nos), upma (200 gms), puri (3 pcs), dosa (150 gms), uthappam (150 gms), Smiya Upma (150 gms), Pongal (200 gms), allo paratha with curd and pickle, poha (150 gms), bread & Jam /butter (2 slices), chole bhature (100 gms), sandwich (2 slices), cornflakes with milk. (Above items to be served with chutney, sambar, curry, curd wherever required)	UNLIMITED	1 Plate

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2.	<u>STANDARD VEG THALI (LUNCH)</u> Salad(40gms), Roti(2nos), Plain Rice(350gms), Wetcurry(100gms), (Paneer Mutter/Palak Paneer/Rajma/Bhendi do Pyaazaa/Soyabeen/Kadi pakoda/Fresh green Veg/Mix. veg./ Alu Chenna/Alu Jeera/Seasonal Vegetables) Drycurry(100gms) Aloo Onion/dry gobi aloo/pakode ki sabji/aloo Bhujia/Baigan aloo) Dal (100gms) Dal Makhni/AharDal/Mungdal/Dalfry/Mosoor dal) Sambar/Rasam(100gms), Curd (80 ml) pickle (20 gms) & Papad/Fryums	UNLIMITED	1 Plate
3.	<u>STANDARD VEG THALI (DINNER)</u> Salad(40gms), Roti(2nos), Plain Rice(350gms), Wetcurry(100gms), (Paneer Mutter/Palak Paneer/Rajma/Bhendi do Pyaazaa/Soyabeen/Kadi pakoda/Fresh green Veg/Mix. veg./ Alu Chenna/Alu Jeera/Seasonal Vegetables) Drycurry(100gms) Aloo Onion/dry gobi aloo/pakode ki sabji/aloo Bhujia/Baigan aloo) Dal (100gms) Dal Makhni/AharDal/Mungdal/Dalfry/Mosoor dal) Sambar/Rasam(100gms), Curd (80 ml) pickle (20 gms) & Papad/Fryums	UNLIMITED	1 Plate
4.	<u>EVENING SNACKS</u> Tea / Coffee (1 cup) + one of the items from the following: Samosa, Onion Pakoda, Kachori, Bread Pakoda, Batala Vada, Dal Vada, Cutlet, Noodles, Pasta, Fruits	200 gms	1 Plate
5.	<u>NON-VEG ITEMS:</u> Egg. Biryani (350 gms Rice and with 2 eggs) with raita and salan		1 Plate
6.	Chicken Biryani (350 gms Rice and 150 gms Chicken) with raita and salan		1 Plate
7.	Chicken curry/Chicken Fry/Chilli Chicken/Butter Chicken	150 gms	
8.	Egg Curry	1-egg with gravy	
9.	Egg Burji	150 gms	
10.	Egg Fried Rice	350 gms	

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(Seal & Signature)

11.	Veg Biryani/Veg Pulav/Jeera Rice/Veg Fried Rice/Flavoured Rice with raita and salan	350 gms	
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B. Tea/Coffee & Juice Point (The Agency/Contractor shall serve the below items):

1	Tea	90 ml	1 Cup
2	Coffee	90 ml	1 Cup
3	Milk	200 ml	1 Cup
4	Bournvita/Boost/Horlicks/Badam Milk	120 ml	1 Cup
5	Cold Coffee	250 ml	1 Cup
6	Lassi (Sweet)	250 ml	1 Cup
7	Lassi (Salt)	250 ml	1 Cup
8	Milk Shake One Glass	250 ml	1 Cup
9	Fresh Lime Water	250 ml	1 Cup
10	Cut Fruit Bowl (Mixed fruits)	250 ml	1 Cup
11	Carrot / Beetroot juice	200 ml	1 Cup
12	Sapota Juice	200 ml	1 Cup
13	Watermelon Juice	200 ml	1 Cup
14	Apple Juice	200 ml	1 Cup
15	Mosambi Juice	200 ml	1 Cup
16	Pomegranate Juice	200 ml	1 Cup
17	Mango Juice	200 ml	1 Cup

C. Bakery Point (The Agency/Contractor Shall Serve the below items):

Sl. No.	Particulars	Quote Quantity/ Weight / Std. Size as applicable	No. of items / pieces
1	Aloo Samosa	50 gms	1 Pcs
2	Corn / Onion Samosa	50 gms	1 Pcs
3	Veg Puff	Standard Size	1 Pcs
4	Veg. Cutlet	60 gms (each)	2 Nos.
5	Egg Puff	Standard Size	1 Pcs
6	Chicken Puff	Standard Size	1 Pcs
7	Veg Noodles	200 gms	-
8	Egg Noodles	200 gms	-
9	Chicken Noodles	200 gms	-
10	Bread Sandwich (Veg)	Standard Size	2 Pcs
11	Paneer Puff	Standard Size	1 Pcs

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12	Chicken roll	Standard Size	1 Pcs
13	Veg. roll	Standard Size	1 Pcs
14	Chicken Hot dog	Standard Size	1 Pcs
15	Veg. Hot dog	Standard Size	1 Pcs
16	Veg. 65/Veg. Manchuria dry	Standard Size	1 Cup
17	Chicken 65 /Manchuria/	Standard Size	1 Cup
18	Veg. Burger	Standard Size	1 Pcs

Note: Biscuits, Ice Creams, Muffins, Chips, Cool drinks, Chocolates, Chikki, Pastries to be sold not more than MRP.

(Grand Total in Rupees_____)

NOTE:

1. **L1 is arrived at based on the overall total Menu cost as per CPP Provision in Financial Bid.**
2. Please quote the quantity along with rate for each item wherever applicable.
3. The rates are to be quoted as per the format including all taxes, Transportation & etc.
4. **The bids which are quoted for all the items in the financial bid only will be considered and the bids which are incompletely quoted will be rejected.**
5. The items which are not mentioned above and falls under MRP must be sold on MRP only. (i.e., **All varieties of ice creams, biscuits, lays, beverages etc.**)
6. **The committee may decide changes in daily menu.**

(I accept all the above Terms & Conditions)
(Seal & Signature)

UNDERTAKING BY THE CONTRACTOR

I/We have carefully gone through the various terms and conditions listed above for providing of Canteen and Cafeteria Services at NIFT- Hyderabad campus. I/We agree to all these conditions and offer to provide Canteen and Cafeteria Services at NIFT–Hyderabad. I/We are making this offer after carefully reading the conditions and understanding the same without any kind of pressure or influence from any source whatsoever. I/We have acquainted ourselves with the tasks required to be carried out, before making this offer. I/We hereby sign this undertaking in token of our acceptance of various conditions listed above.

The information/documents furnished are true and authentic to the best of my knowledge and belief. I/we, am/are well aware of the fact that furnishing of any false information / fabricated document would lead to rejection of my tender at any stage besides liabilities towards prosecution under appropriate law.

Date : _____

Signature : _____

Place : _____

Name : _____

Address : _____

: _____

Phone No: (O): _____

(R): _____

(M): _____

Valid e-mail: : _____

(I accept all the above Terms & Conditions)
(Seal & Signature)

Enclosure-V

(Format of Integrity Pact)

**(To be executed on plain paper at the time of submission of technical bid
And on Rs.100/- Non-Judicial Stamp Paper by successful Bidder (Contractor) prior
to signing of Contract Agreement)**

PRE-CONTRACT INTEGRITY PACT

Between

1. General:

This pre-contract Agreement (hereinafter called the Integrity Pact) is made at NIFT Campus Hyderabad ____day of the month of ____ between **The National Institute of Fashion Technology (NIFT), Opp. Cyber Towers, Hitech city, Madhapur, Hyderabad-500 081, Telangana**, (hereinafter called the “NIFT”, which expression shall mean and include, unless the context otherwise requires, its successors and assigns) of the **First Part**
and

_____(Name of Company) represented by _____,
(Name of authorized person) _____ (Designation) (hereinafter called the “BIDDER” which expression shall mean and include, unless the context otherwise requires, his successors and permitted assigns) of the **Second Part**.

WHEREAS the NIFT proposes to services through organizational procedures, contract/s towards Hiring Canteen and Cafeteria Services and the Bidder/Contractor is willing to offer against CPP Bid No. _____.

WHEREAS the BIDDER is a private company/ public company /LLP/ partnership, constituted in accordance with the relevant law in the matter and the NIFT is the pioneering Institute of Fashion Education in the country under the Ministry of Textiles. Govt of India. It was made a statutory institute in 2006 by an Act of Indian parliament and has 20 full-fledged campuses all across the country.

NOW, THEREFORE,

To avoid all forms of corruption by following a system that is fair, transparent and free from any influence /prejudiced dealing prior to, during and subsequent to the currency of the contract to be entered into with a view to:

Enabling the NIFT to obtain the desired said services at a competitive price in conformity with the defined specifications by avoiding the high cost and the distortionary impact of corruption on public procurement / services and

Enabling BIDDER to abstain from bribing or indulging in any corrupt practice in order to secure the contract by providing assurance to them that their competitors will also abstain from bribing and other corrupt practices and the NIFT will commit to prevent corruption, in any form, by its officials by following transparent procedures.

(I accept all the above Terms & Conditions)
(Seal & Signature)

The parties here to hereby agree to enter into this integrity Pact and agree as follows:

2. Commitments of NIFT

2.1 The NIFT undertakes that no official of the NIFT, connected directly or indirectly with the contract, will demand, take a promise for or accept, directly or through intermediaries, any bribe, consideration, gift, reward, favour or any material or immaterial benefit or any other advantage from the BIDDER, either for themselves or for any person, organization or third party related to the contract in exchange for an advantage in the bidding process, bid evaluation, contracting or implementation process related to the contract.

2.2 The NIFT will during the pre-contract stage, treat all BIDDERS alike, and will provide to all BIDDERS the same information and will not provide any such information to any particular BIDDER which could afford an advantage to that particular BIDDER in comparison to other BIDDERS.

2.3 All the officials of the NIFT will report to the appropriate Government office any attempted or contemplated breaches of the above commitments as well as any substantial suspicion of such a breach.

2.4 In case any such preceding misconduct on the part of such official(s) is reported by the BIDDER to the NIFT with full and verifiable facts and the same is prima facie found to be correct by the NIFT, necessary disciplinary proceedings, or any other action as deemed fit, including criminal proceedings may be initiated by the NIFT and during such period such officer shall be debarred from further dealings related to the contract process. In such a case while an enquiry is being conducted by the NIFT the proceedings under the contract would not be stalled.

3 Commitments of BIDDERS

The BIDDER commits itself to take all measures necessary to prevent corrupt practices, unfair means and illegal activities during any stage of its bid or during any pre-contract or post-contract stage in order to secure the contract or in furtherance to secure it and in particular commit itself to the following:

3.1 The BIDDER will not offer, directly or through intermediaries, any bribe, gift, consideration, reward, favour, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement to any officials of the NIFT, connected directly or indirectly with bidding process, or to any person, organization or third party related to the contract in exchange for any advantage in the bidding, evaluation, contracting and implementation of the contract.

3.2 The BIDDER further undertakes that it has not given, offered or promised to give, directly or indirectly any bribe, gift, consideration, reward, favour, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement to any official of the NIFT or otherwise in procuring the Contract or forbearing to do or having done any act in relation to the obtaining or execution of the contract or any other contract with the Government for showing or forbearing to show favour or disfavor to any person in relation to the contract or any other contract with the Government.

(I accept all the above Terms & Conditions)
(Seal & Signature)

3.3 BIDDERS shall disclose the name and address of agents and representatives and Indian BROKERS shall disclose their foreign principals or associates.

3.4 BIDDERS shall disclose the payments to be made by them to agents/brokers or any other intermediary, in connection with this bid/contract.

3.5 The BIDDERS, either while presenting the bid or during pre-contract negotiations or before signing the contract, shall disclose any payments they have made, committed to or intends to make to officials of the NIFT or their family members, agents, brokers or any other intermediaries in connection with contract and the details of services agree upon for such payments.

3.6 The BIDDER will not collude with other parties interested in the contract to impair the transparency, fairness and progress of the bidding process, bid evaluation, contracting and implementation of the contract.

3.7 The BIDDER will not accept any advantage in exchange for any corrupt practice, unfair means and illegal activities.

3.8 The BIDDER shall not use improperly, for purposes of competition or personal gain or pass on the others, any information provided by the NIFT as part of the business relationship, regarding plans, technical proposals and business details, including information contained in any electronic data carrier. The BIDDER also undertakes to exercise due and adequate care lest any such information is divulged.

3.9 BIDDER commits to refrain from giving any complaint directly or through any other manner without supporting it with full and verifiable facts.

3.10 The BIDDER shall not instigate or cause to instigate any third person to commit any of the actions mentioned above.

3.11 if the BIDDER or any employee of the BIDDER or any person acting on behalf of the BIDDER, either directly or indirectly, is a relative to any of the officers of the NIFT or alternatively, if any relative of the officer of the NIFT has financial interest/stake in the BIDDER's firm, the same shall be disclosed by the BIDDER at the time of filling of application. The term 'relative' for this purpose would be as defined in Section 2 (77) of the Companies Act, 2013.

3.12 The BIDDER shall not lend to or borrow any money from or enter into any monetary dealings or transactions, directly or indirectly, with any employee of the NIFT.

4 Previous Transgressions

4.1 The BIDDER declares that no previous transgression occurred in the last three years immediately before signing of this integrity Pact, with any other company in any country in respect of any corrupt practices envisaged hereunder or with any Public Sector Enterprise in India or any Government Department in India that could justify BIDDER's exclusion from the empanelment process.

(I accept all the above Terms & Conditions)
(Seal & Signature)

4.2 The BIDDER agrees that if it makes incorrect statement on this subject, BIDDER can be disqualified from the empanelment process or the contract, if already awarded, can be terminated for such reason.

5 Sanctions for Violations

5.1 Any breach of the aforesaid provision by the BIDDER or any one employed by it or acting on its behalf (whether with or without the knowledge of the BIDDER) shall entitle the NIFT to take all or any one of the following actions, wherever required:

- I. To immediately call off the pre-contract negotiations without assigning any reason or giving any compensation to the BIDDER. However, the proceedings with other BIDDER (s) would continue.
- II. Performance bond shall stand forfeited either fully or partially, as decided by the NIFT and the NIFT shall not be required to assign any reason thereof
- III. To immediately cancel the contract, if already signed, without giving any compensation to the BIDDER.
- IV. To debar the BIDDER from participating in future bidding processes of the NIFT or its associates or subsidiaries for minimum period of five years, which may be further extended at the discretion of the NIFT.
- V. Forfeiture of performance bond in case of decision by the NIFT to forfeit the same without assigning any reason for imposing sanction for violation of this pact.

5.2 The NIFT will be entitled to take all or any of the actions mentioned at para 5.1(I) to (V) of this Pact also on the commission by the BIDDER or any one employed by it or acting on its behalf (whether with or without the knowledge of the BROKER), of an offence as defined under Chapter XIV of the Bharatiya Nyaya Sanhita, 2023 or Prevention of Corruption Act, 1988 or any law enacted for prevention of corruption.

5.3 The decision of the NIFT to the effect that a breach of the provision of this Pact has been committed by the BIDDER shall be final and conclusive on the BIDDER. However, the BIDDER can approach the Independent External Monitor(s) appointed for the purposes of this Pact.

6 Independent External Monitors

6.1 NIFT has appointed 2 IEMs (Independent External Monitors hereinafter referred to as Monitors) for this Pact in consultation with the Central Vigilance Commission.

6.2 The Integrity Pact envisages a panel of Independent External Monitors (IEMs) to review independently and objectively, whether and to what extent parties have complied with their obligation under the pact. The IEM has the right to access to all the project document.

6.3 The task of the Monitors shall be to review independently and objectively, whether and to what extent the parties comply with the obligations under this Pact.

6.4 The Monitors shall not be subject to instruction by the representatives of the parties and perform their functions neutrally and independently.

6.5 Both the parties accept that the Monitors have the right to access all the documents relating to the project/procurement, including minutes of meetings.

(I accept all the above Terms & Conditions)
(Seal & Signature)

6.6 As soon as the Monitor notices or has reason to believe, a violation of the Pact, he will so inform the Authority designated by the NIFT.

6.7 The NIFT shall provide to the Monitor sufficient information about all meetings among the parties related to the Project provided such meetings could have an impact on the contractual relations between the parties. The parties will offer to the Monitor the option to participate in such meetings.

6.8 The BIDDER (s) accepts that the Monitor has the right to access without restriction to all Project documentation of the NIFT including that provided by the BIDDER. The BIDDER will also grant the Monitor, upon his request and demonstration of a valid interest, unrestricted and unconditional access to his transaction documents. The Monitor shall be under contractual obligation to treat the information and documents of the BIDDER with confidentiality.

6.9 The Monitor will submit a written report to the designed Authority of the NIFT within 8 to 10 weeks from the date of reference or intimation to him by the NIFT / BIDDER and should the occasion arise, submit proposals for correcting problematic situations.

7 Facilitation of Investigation

In case of any allegation of violation of any provision of this Pact, the NIFT or its agencies shall be entitled to examine all the documents including the Books of Accounts of the Bidder and the Bidder shall provide necessary information and documents in English and shall extend all possible help for the purpose of such examination.

8 Law and Place of Jurisdiction

This Pact is subject to Indian Law. The place of performance and jurisdiction is at Hyderabad, Telangana.

9 Other Legal Actions

The action stipulated in this integrity Pact are without prejudice to any other legal action that may follow in accordance with the provisions of the extant law in force relating to any civil or criminal proceedings.

10 Validity

10.1 The validity of this Integrity Pact shall be from date of its signing and extend up to **3 years** or the complete execution of the contract to the satisfaction of both the NIFT and BIDDER, including warranty period, whichever is later in case BIDDER is unsuccessful, the integrity pact shall expire after six months from the date of signing of the contract.

10.2 Should one or several provisions of the Pact turn out to be invalid, the remainder of this Pact shall remain valid. In this case, the parties will strive to come to an agreement to their original intentions.

(I accept all the above Terms & Conditions)
(Seal & Signature)

11 The parties hereby sign this Integrity Pact, at Hyderabad on _____.

For & On behalf of the BIDDER (Official Seal) Place : Date :	For & On behalf of the NIFT (Official Seal) Place : Date :
Witness 1. _____ 2. _____	Witness 1. _____ 2. _____

(I accept all the above Terms & Conditions)
 (Seal & Signature)