



राष्ट्रीय फैशन प्रौद्योगिकी संस्थान, बेंगलुरु
NATIONAL INSTITUTE OF FASHION TECHNOLOGY, BENGALURU

NIFT/Beng./Bldg./5151(3)/UPS-AMC/2018

27/09/2024

निफ्ट परिसर, बेंगलुरु में स्थापित यूपीएस प्रणालियों के लिए व्यापक वार्षिक रखरखाव अनुबंध (सीएएमसी) प्रदान करने के लिए निविदा दस्तावेज।

Notice Inviting Sealed Quotation for Providing Comprehensive Annual Maintenance Contract (CAMC) for UPS systems installed at NIFT campus, Bengaluru.

Sealed Quotations are invited from BESCOM/KPTCL/CPWD/Any Gov./PSU/Reputed Contractors /Service Providers with experienced in the same nature of work for **Providing Comprehensive Annual Maintenance Contract (CAMC) for UPS System** at National institute of Fashion Technology, C.A. Site No. 21, 16th Cross, 27th Main Road, Sector-1, HSR Layout Bengaluru-560 102 as per schedule of items attached herewith.

The prospective Company/ contractors are advised to satisfy themselves about the work, site condition, existing system by visiting the NIFT Campus, C.A. Site No. 21, 16th Cross, 27th Main Road, Sector-1, HSR Layout, Bengaluru 560 102 on any working day between 10.00 a.m. and 5.00 p.m. before submitting their quotation (no extra shall be payable for visiting the NIFT campus in this regard).

The sealed quotation duly super scribed as of **“Providing Comprehensive Annual Maintenance Contract (CAMC) for UPS System”** shall be addressed to

**The Executive Engineer,
National Institute of Fashion Technology,
C.A. Site No. 21, 16th Cross,
27th Main Road, Sector-1, HSR Layout,
Bengaluru - 560 102.**

Duly filled sealed quotation (rates shall be quoted in the same attachment of Schedule of item/work) can be submitted in person on or before the due date and time specified in the Quotation. Such sealed quotation may be dropped in the **TENDER BOX** kept at the **National Institute of Fashion Technology (NIFT)**, No.21, 16th Cross, 27th Main Road, Sector-1, HSR Layout, Bengaluru, Karnataka-560102.

The sealed Quotation so as to reach on or before **10:00 AM, Dt. 07.10.2024**

The Director, NIFT Bengaluru reserves the right to accept or any part thereof or rejects all quotation, In the interest of the NIFT so require, without assigning any reasons whatsoever and to waive any Minor discrepancy in the quotation received. If any contractor stipulates any condition, such Conditional quotation is liable to be rejected.

Copy of experience certificate Work order of same nature of work if any, Pan Card with self-attestation shall be submitted along with the quotation.

**National Institute of Fashion Technology,
Bengaluru.**

Earnest Money Deposit (EMD) of Rs 15,000/-

- Drawn in favor of **National Institute of Fashion Technology, Bengaluru and payable at Bengaluru, OR** can also pay through RTGS / NEFT, to National Institute of Fashion Technology, Bengaluru, bearing **Account No: 546202050000013**, with **IFSC Code – UBIN0568864, Union Bank of India, Branch: NIFT Campus**, HSR Layout, Bengaluru - 560102).

If bidder is exempted from EMD, they should submit supporting documents (NSIC / MSME certificate)

PERFORMANCE SECURITY DEPOSIT:

- The successful bidder needs to **deposit performance security deposit to an extent of 10%** of the Work Order value through Demand Draft of any Nationalized Banks/ Scheduled Banks drawn in favour of "NIFT" payable at Bengaluru within Seven days from the day of receipt of the work order. Security Deposit will be refunded/ returned, without any interest, after completion of defect liability period of 01 year from the date of completion of work and deduction, if any and as applicable. Performance Security Deposit may be furnished in the form of an Account Payee Demand Draft, Fixed Deposit Receipt from a Commercial Bank, Bank Guarantee from a Commercial bank in on NIFT acceptable form. The whole amount of the Performance Security Deposit shall be liable to be forfeited in case of breach of any of the terms agreed upon by the contractor.
- Refund of Security Deposit will be after completion of the contract period and defect liability period of 60 days beyond the contract period and on submission of request along with surrendering of original receipt issued by NIFT.

Technical Qualifying Criteria:

1. The firms/agencies (hereinafter called the 'company' or 'Agency') intending to bid for the quotation shall be a reputed organization in the field of UPS with same/ higher capacity for the last 5 Years.
2. **The company should have undertaken AMC for at least one Central Government / Public sector Unit (PSU)/State Govt., for last three years in Karnataka.**
3. The Institute reserves the right to cancel the Agency's bid/agreement, if any information provided by the vender is found unverifiable or untrue during the selection procedure or the AMC period.
4. This Institute shall have the right to inspect company's site to assess their infrastructure before awarding the CAMC and may reject the bid in the event of dissatisfaction of the Director, about the applicant-vendor's infrastructure or past service.
5. Self-declaration certificate to the effect that the firm is neither blacklisted by any government department nor any criminal case registered against the firms or its owner / partners anywhere in India.

6. Income Tax Return for the last two financial years to be enclosed.
7. Copy of terms & conditions and every page of the quotation duly signed with seal of the firm in token of acceptance of terms and conditions and quotation as quote.
8. One of the satisfactory Completion Certificate in proof of successful completion of an Annual Maintenance work of above rating UPS or higher UPS Systems issued by Govt. Agencies /PSUs /Reputed Firms.
9. The firms/agencies should have the PAN Number, GST etc. (Pls. enclose copy of all the documents in technical bid also enclose the Balance Sheet and IT Returns for last two years).
10. List of clients self-attested copy of Pan card, Registration certificate GST, EMD etc., to be enclosed.

Suitable Documentary proof to determine eligibility

11. Suitable documents in proof for the conditions at **1 to 10** above except 3&4 should be attached to the technical bids, failing which the bid will not be considered.
12. The technical bid should also be accompanied with an **EMD of Rs.15,000/-** in the form of BANK Demand Draft/pay order in favor of NIFT, payable at Bengaluru along with the other necessary documents. No interest will be paid for EMD.

Opening of the Quotation documents

The quotation documents, soon after completion of the application period, will be opened in the presence of the quotation committee formed in this regard. This office does not bind itself to accept the lowest quotation and also reserves the right to (a) reject any quotation/quotations without assigning any reason whatsoever or (b) re-questioning afresh.

Rejection due to incomplete information or counter condition

- 1) Bids in which any of the furnished particulars and prescribed information of agency are inadequate or incomplete in any respect or in which counter-conditions by the agency are imposed, are liable to be rejected.
- 2) This quotation is not transferable and the successful bidders shall not request for or allowed, on its own, to devolve or sub-contract or transfer the awarded contract to any other person/agency either before or after commencement of the contract period.
- 3) Sub contract of the CAMC is not allowed.

QUOTATION TERMS & CONDITIONS:

1. The rate offered must be filled in the proforma of the quotation form Any correction/over writing/insertion should be initialed by the bidder in the price bid attached with this document.
2. Quotation document should be submitted in the specified form only. If submit in any other form, incomplete in any form, the quotation is liable to be rejected. If any bidder stipulates any condition, such conditional quotation is liable to be rejected. Also, UPS AMC Quotation document downloaded from www.nift.ac.in/bengaluru/tenders.
3. The rate quoted will be valid for 90 days from the date of opening of quotation document.

4. Bidder shall enclose the Earnest Money Deposit in the form of a demand draft/pay order for Rs.15,000/- (Rupees Fifteen thousand only) of any scheduled Bank in favor of NIFT payable at Bengaluru. Technical bid in the quotation document without EMD shall be rejected.
5. For exemption of EMD, supporting documents should be attached (copy of MSME/NSIC registration certificate).
6. The EMD of unsuccessful Bidder will be refunded within 10 working days of opening of price bid except the EMD of lowest 3 Bidder. Bidders who satisfies the technical conditions stipulated in the quotation document and who have enclosed all the documents required will only be considered as qualified Bidders after the technical evaluation. The quotations of such qualified Bidders alone will be considered. The lowest total price quoted for all various capacities of UPS competitive is the criterion for selection of issue of work order. However, NIFT reserves the right of placing the work orders to any of the Bidder.
7. The successful Bidder will have to deposit 10% of the total quoted bid amount as security deposit and this will also be treated as Performance Guarantee. Part of this amount will be adjusted against the EMD deposited along with the quotation document by the Bidder. The balance amount will have to be deposited in the form of Demand Draft in favor of NIFT, payable at Bengaluru at any branch of Scheduled Bank/Axis Bank/ HDFC Bank/ IDBI Bank/ICICI Bank by the successful Bidder within 5 working days of the receipt of the work order failing which the work order will be treated as cancelled and the EMD amount will be liable to be forfeited. The Security Deposit of the successful bidder will be retained till satisfactory completion of AMC period and it will be returned after successful completion of the AMC and no interest will be paid for security deposit.
8. EMD will be liable to be forfeited if the Contractor awarded for the work fails to sign the formal agreement in **Rs.500/- non judicial stamp paper** or to start the work on the date stipulated in the work order.
9. No Bidder will be allowed to withdraw the quotation rates after opening of the quotation. If any Bidder withdraws the rates, the EMD amount deposited by them will be forfeited and above firm will be disqualified from participating in any future quotation/Tender of the Institute.
10. Rates should be offered unconditionally and if rates are submitted with any conditions, such quotations are liable to be rejected. The rates quoted by the contractor for comprehensive maintenance is inclusive of all the consumables / spare parts to maintain the UPS systems.
11. The quotation has to be submitted after inspection of site and only after satisfying each and every condition laid down in the quotation document.
12. All rates shall be written both in figures and in words. Corrections if any, are to be made by crossing out, initialing and rewriting. In case of discrepancy between the words and the figures the rates indicated in words shall prevail. All overwriting/cutting, insertions shall be authenticated and attested by the agency.
13. Quotations should be submitted and signed by a duly authorized person, giving full name of the firm with its current business address.

14. Bidders are required to quote firm prices. No cost escalation shall be accepted for payment for the supplies/services unless specifically mentioned by NIFT in the Quotation document.
15. Income Tax and any other taxes Example: Sales Tax /Tax on Works Contract Act 1999 etc. as may be applicable from time to time during the currency of contract shall be deducted at source from the running bill (s).
16. No advance payment will be made for CAMC of UPS.
17. CAMC UPS contract shall be valid initially for a period of one year only from the date of award of the contract. The contract could be renewed maximum two years only in writing on yearly basis on the same rate subject to satisfactory performance of the work at the same quoted rate and mutually agreed.

Scope of the work

18. This maintenance of contract shall remain in force from date of work order issued, subject to adherence to all conditions.
19. The CAMC to be executed at NIFT Campus, Bengaluru. The scope of work includes Comprehensive Maintenance of UPS Systems of capacity **2 KVA, 3KVA, 5 KVA, 10 KVA, 15 KVA & 30 KVA UPS** as per the enclosed schedule with batteries & associated accessories. **Comprehensive Maintenance has to be carried out on 24 x 7 hrs. basis.** Periodical inspection is to be done by the contractor's specialized technicians to ensure smooth running of UPS System with batteries and its associated accessories/equipment.
20. It shall be sole responsible of the Contractor to ensure safety of the UPS and powers supply to other UPS connected equipment by ensuring functioning of UPS safety systems and relays.
21. The Contractor shall provide all safety equipment for their employees in case of any accident due to negligence or unsafe work that required immediate medical attention, the contractor is wholly responsible and NIFT will not entertain any claim, penalty or compensation etc.,
22. NIFT shall not be responsible for death/ injury or accident to the Contractor's, employee which may arise out of and in the course of their duties at NIFT premises.
23. In case of any of the persons deployed by the Contractor does not come up to the mark/indulges/disorderly conduct the Contractor shall immediately withdraw such person on the report of in this respect.
24. Performance Security should remain valid for a period of sixty days beyond the date of completion of all contractual obligations of the service provider. No interest for Security deposit.

25. The contractor shall be required to **give monthly visit** to carry out the preventive maintenance checking and service of UPS Systems and allied equipment at site. No limitation of visit to carry out breakdown maintenance and no additional payment will be made in this regard. The contractor **shall get challan / service report signed** from the in-charge in token of attending the complaints /servicing as and when required by the NIFT.
26. Cleaning of battery terminals & battery inter connecting cables without any loose connection.
27. If any failure of UPS battery/ UPS contractor has to provide standby battery until replacement of new battery without any additional charge.
28. If any failure of batteries NIFT will provide the batteries, the contractor has to replace the batteries.
29. The Contractor has to coordinate with the battery supplier for replacement of battery without any additional charge.
30. Contractor has to ensure all safety circuits such as high & low voltage trip etc., during the service & breakdown maintenance.
31. In response time for attending the fault shall be within 24 hours at the site. The AMC contractor shall rectify the faults within 24 hours' time, failing which they have to provide respective items equivalent/higher configuration UPS, as **standby**, for smooth functioning of Institute works without any additional charges.
32. The contractor has to carry out the service as per manufacturer recommendation and replacement of the parts as and when required at free of cost.
33. Where any items/parts/components need replacement, the same shall be replaced with the same make, specification and brand of item / competent / part shall be replaced free of cost, failing which a standby system shall be provided.
34. The firm should have a telephone and mobile phone facility and it has to be provided to NIFT, so that the complaint can be lodged and the same to be attended immediately.
35. The contractor shall make his own arrangement for cleanliness of UPS systems.
36. The contractor shall arrange all Tools & Plants required for the above maintenance work from his own sources and no extra will be paid on this account.
37. Preventive & Periodic maintenance shall be executed as per the manufacturer recommendation.

38. However, the cost for purchase of the batteries for replacement, if any, shall be borne by the NIFT.
39. Where any items/parts/components need replacement, the same shall be replaced with the same make, specification and brand of item / competent / part. In case the brand / model has become obsolete, the same shall be replaced with equivalent or higher-end model of the faulty parts / components.
40. Contractor shall in no case lease/transfer/sublet/appoint sub-contractor or care taker to render the services under the Contract.
41. No other person except Contractor's authorized representative shall be allowed to enter NIFT, Bengaluru premises.
42. Within NIFT, Bengaluru premises, the Contractor's personnel shall not do any private work other than their normal duties.
43. Contractor shall be directly responsible for any/all disputes arising between him and his personnel and keep NIFT indemnified against all actions, losses, damages, expenses and claims whatsoever arising thereof.
44. The personnel engaged by the Contractor are subject to security check by the NIFT Security Staff at any time and the Contractor shall ensure their presence for the said purposes.
45. Contractor shall be solely responsible for payment of wages/salaries other benefits and allowances to his personnel that might become applicable under any Act or Order of the Govt. NIFT shall have no liability whatsoever in this regard and the Contractor shall indemnify NIFT against any/all claims which may arise under the provisions of various Acts, Govt. Orders etc.
46. Contractor shall be fully responsible for theft, burglary, fire or any mischievous deeds by his staff.
47. All consumable and material used by the contractor shall be of standard make and approval of NIFT shall be taken for the same.
48. In case of any default by the Contractor and in any of the terms & conditions (whether General or Special), NIFT may without prejudice to any other right/remedy which shall have accrued or shall accrue thereafter, terminate the contract, in whole or in part, by giving 10 days' notice in writing to the Contractor and without incurring any financial liability whatsoever towards

the Contract. The Courts/any other Tribunal or Forum in Bengaluru alone shall have exclusive Jurisdiction with regard to any matter/dispute relating to or arising out of this contract.

Penalty clause

49. Besides the visits, the firm shall also to be attended the complaints/breakdown within 24 hrs. Otherwise a **penalty** at following rates per day or part thereof will be automatically deducted from the quarterly payable amount.

KVA WISE

30 KVA UPS	Rs. 1500/-
15 KVA UPS	Rs. 1000/-
10 KVA UPS	Rs. 750/-
5 KVA UPS	Rs. 500/-
3 KVA UPS	Rs. 300/-
2 KVA UPS	Rs.200/-

50. **Penalty will be charged** for every downtime of more than 24 hours in each case, provided that no penalty will be chargeable for the first 24 hours from the time of booking of calls/complaints or wherever an equivalent standby system has been provided after downtime expiry of the first 24 hrs.
51. If any particular UPS is found to be under **repeated failures** due to poor servicing or replacement with inferior parts or when troubleshooting is found to have been performed in piecemeal by the AMC Agency, such instances will also be subject to **levy of penalties**. If such repetition occurs more than **3 times** in a month causing an aggregate, such aggregate downtimes for 7 days or more in each case will invite penalty.
52. Security Deposit amount will be refunded after successful completion of AMC period and hand over to next AMC Contractor. If any fault noticed by next AMC Contractor and it should be rectified without any additional cost.
53. Force Majeure clause will be applicable as per the guidelines of Government of India.

Payment of AMC Charges Schedule:

54. The payment shall be made quarterly on satisfactory completion of the job & after submission of bill along with genuine report duly certified by the NIFT official and T.D.S as applicable will be deducted. Any penalty liable to be paid will be deducted at the time of payment of quarterly charges.

Details of UPS installed at NIFT, Bengaluru

Sl. No.	Location	Nos. of battery	AH of battery	Description	Qty.
1.	'A' block ground floor	30	42	15 KVA Switcher (model 1531-NX)	1 No.
2.	"A" block 2 nd floor	15	26	5 KVA ULG14280	1 No.
3.	'B' block basement floor	20	42	10 KVA Hykon (model AE 10000)	1 No.
4.	'B' block ground floor	30	42	15 KVA Switcher (model 1531-NX)	1 No.
5.	'C' block ground floor	30	42	15 KVA Switcher (model 1531-NX)	1 No.
6.	'C' block ground floor	10	26	5 KVA - Powernet	1 No.
7.	D Block Embroidery Lab	8	17	2 KVA VHF 202A08	1 No.
8.	'D' block first floor IT Dept.	30	65	30 KVA - Powernet	1 No.
9.	'D' block first floor IT Dept.	30	65	30 KVA - Powernet	1 No.
10.	'D' block first floor TD Dept.	10	26	5 KVA - Essma	1 No.
11.	Auditorium first floor	16	17	5 KVA Power one (model VHF – 502A16)	1 No.
12.	New block Ground floor	8	26	3KVA - Power one (Model 20140600809)	1 No.
13.	New block 2nd floor	8	26	3KVA - Power one (Model 20140600811)	1 No.
14.	New block 3rd floor	8	26	3KVA - Power one (Model 20140600812)	1 No.
15.	New block 4th floor	8	26	3KVA - Power one (Model 20140600810)	1 No.
16.	New block 5th floor	8	26	3KVA - Power one (Model 20140600813)	1 No.
17.	New block 6th floor	8	26	3KVA - Power one (Model 20140600815)	1 No.
18.	J Block 1 st floor	6	42	3KVA - Power one (Model UHF302A06)	1 No.
19.	D Block G Floor Embroidery Lab	6	42	3KVA - Power one (Model UHF302P6)	1 No.
20.	C Block 1 st Floor Stichless Lab DFT	16	26	5KVA - Meenakshi Power	1 No.
				Total	20 Nos.

**DECLARATION REGARDING ACCEPTANCE OF TERMS AND CONDITIONS CONTAINED
IN THE QUOTATION DOCUMENT**

To

The Director

NIFT Campus,

C.A. Site No. 21, 27th Main Road,

HSR Layout, Sector-1,

Bengaluru – 560 102

Sir/Madam,

I have carefully gone through the terms and conditions contained in this quotation notice for Comprehensive on-site Annual Maintenance Contract (CAMC) for UPS installed in various blocks/locations at NIFT campus Bengaluru.

I declare that all the terms and conditions of the quotation notice are acceptable to our company. Our company does not impose any terms and conditions of its own in respect of this bid being submitted for CAMC.

I further certify that I am an authorized signatory of the company and I am therefor competent to make this declaration.

Signature of the Authorized Signatory
and Seal

Place:

Date:

(In Bidders company's/firms letter head)

.....

State/Central PSU.

(Company Seal)

Undertaking

1. I/We fully understand the terms and conditions in the tender documents. I/We hereby unconditionally accept all terms and condition mentioned in the Tender Document.
2. I/We hereby undertake that the information provided above and elsewhere in the tender is true and if any information is found to be false or have been suppressed by me the tender is liable to be rejected and the EMD forfeited.
3. If this tender is accepted, I/We agree to abide by and fulfill all the terms and conditions in the tender documents.
4. I/We have understood the existing system in the NIFT, Bengaluru including the scope and nature of work expected from the Bidder.
5. I/We distinctly agree that I/We would hereafter make no claim or demand upon the NIFT, Bengaluru based upon or arising out of any alleged misunderstanding or misconceptions or mistake on my/our part of the said stipulations, restrictions and conditions.
6. Any notice required to be served on me/us shall be sufficiently served on me/us by post (registered or ordinary) or courier or left at my/our address furnished herein.

(Authorized Signatory)

Place:

Date:

Name:

Designation:

Name of the company/firm:

Address of the Bidder:

(Company Seal)

GENERAL INFORMATION

(To be filled by the bidder)

1. **Name of the Firm/ company:**
2. **Complete Office Address:** (With contact telephone& mobile number & email ID):
3. **Company's/firm's website, If any:**
4. **Type of Organization:** Proprietor/Partnership/Company
(Please tick as applicable)
5. **Year of establishment:**
(Applicable Registration Details may be furnished with copy)
6. **Name of the authorized person:**
(Who signs on the tender documents with Designation &contact Mobile No.)
7. **Name of the contact person and Mobile No.:**

Sl. No.	Company Registration	Details and proof to be attached
1.	Firm I Company Registration No.	
2.	PAN NO.	
3.	GST No.	
4.	List of clients for last 3 years	Yes/No
5.	Proof for 3years experience for carried out the same nature of work: (self-attested copy of the work order/work completion certificate issued by the Government organization/PSU/any reputed organization	Yes/No

6.	EMD details for Rs. 15,000/-	DD/pay order No.: Date: Name of the Bank:
7.	Duly filled and affix the seal by the Bidder in Tender Document of all the pages company profile, other relevant documents etc.	Yes/No

I/We.....

hereby declare that the particulars furnished by me/us in this offer are true to the best of my/our knowledge and I/We understand and accept that, if at any stage, the information furnished by me/us are found to be incorrect or false, I/We am/are liable for disqualification from this tender and also liable for any penal action that may arise due to the above, besides being black listed.

(Authorized Signatory)

Place:

Date:

Name:

Designation:

Name of the company/firm:

Address of the Bidder:

(Company Seal)

**Financial BID for Comprehensive Annual Maintenance Contract for
UPS systems installed at NIFT Campus, Bengaluru.**

Sr. No.	Description	Qty.	Unit Rate per annum in Rs.	GST In Rs.	Total amount per annum in Rs. for required quantity
1	30 KVA UPS	2			
2	15 KVA UPS	3			
3	10 KVA UPS	1			
4	5 KVA UPS	5			
5	3 KVA UPS	8			
6	2 KVA UPS	1			
Grand total					
Amount in words: Rupees _____					

I/We hereby undertake that the information provided above and elsewhere in the quotation is true and the quotation is liable to rejection if the same is found to be false or the information is found to have been suppressed by me.

Mob:

Date:

(Signature with full name & Seal of the Bidder)

Place: