

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	03-07-2026 14:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	03-07-2026 14:30:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	90 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Textiles
विभाग का नाम/Department Name	Na
संगठन का नाम/Organisation Name	National Institute Of Fashion Technology (nift) Head Office New Delhi
कार्यालय का नाम/Office Name	Nift Campus Near Gulmohar Park Hauzkhas, New Delhi 110016
शिकायत निवारण के संपर्क विवरण/ Contact details of Grievance redressal	HOD Email id : Buyer Email id: purchase.bengaluru@nift.ac.in
वस्तु श्रेणी /Item Category	Canteen Service - Best Price on Fixed Menu Rate Model - Vegetarian, Non-Vegetarian, Veganism; Breakfast, Lunch, Dinner, Snacks, Beverages; Inside Building Premises (exclusive for employees/ patients/ in house personnel)
अनुबंध अवधि /Contract Period	1 Year(s)
बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) /Minimum Average Annual Turnover of the bidder (For 3 Years)	150 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service	3 Year (s)
इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है/Past Experience of Similar Services required	Yes
टर्नओवर के लिए एमएसई को छूट प्राप्त है / MSE Relaxation for Turnover	Yes Complete
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Relaxation for Years of Experience and Turnover	No

बिड विवरण/Bid Details	
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC),Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेजों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेन् है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	3
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	3
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
अनुमानित निविदा मूल्य (सभी करों सहित) भारतीय रुपये में / Estimated Bid Value in INR (Inclusive of all taxes)	15400000
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मूल्य दर्शाने वाला वित्तीय दस्तावेज ब्रेकअप आवश्यक है / Financial Document Indicating Price Breakup Required	Yes
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

एडवाइजरी बैंक/Advisory Bank	AXIS BANK LTD
ईएमडी राशि/EMD Amount	310000

ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	AXIS BANK LTD
ईपीबीजी प्रतिशत (%) / ePBG Percentage (%)	5.00
ईपीबीजी की आवश्यक अवधि (माह) / Duration of ePBG required (Months).	15

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित कैटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने हैं। एमएसई कैटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b). ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

(c). ईएमडी और संपादन जमानत राशि लाभार्थी के पक्ष में होनी चाहिए। / Earnest Money Deposit (EMD) shall also be accepted by the buyer in the form of a surety bond.

लाभार्थी /Beneficiary :

DIRECTOR

National Institute of Fashion Technology, NIFT Campus, No.21, 27th Main Road, 16th Cross, Sector-1, HSR Layout, Bengaluru - 560 102

(Dr. Yathindra L)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई अनुपालन/MII Compliance

एमआईआई अनुपालन/MII Compliance	Yes
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एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं/सेवा प्रदाता को खरीद में प्राथमिकता, यदि उनका मूल्य $L1+X\%$ / Purchase Preference to MSE OEMs/ Service Provider available upto price within $L1+X\%$	15

1. If the bidder is a Micro or Small Enterprise (MSE) as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Bidder Turnover" as defined above subject to meeting of quality and technical specifications. If the bidder itself is MSE OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover, shall upload the supporting documents to prove his eligibility for Relaxation.
2. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
3. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any

Central / State Govt Organization / PSU. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.

4. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs having valid Udyam Certificate and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service, and Buyer will decide eligibility for purchase preference based on documentary evidence submitted in case of product bids, whereas in case of services the eligibility is automatically validated. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for % (selected by Buyer) percentage of total quantity. The buyers are advised to refer the [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.

5. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price.

6. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

7. Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services over the last three years i.e. the current financial year and the last three financial years(ending month of March prior to the bid opening): -

1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost; or
2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost; or
3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.

एक्सेल में अपलोड किए जाने की आवश्यकता /Excel Upload Required :

FINANCIAL BREAKUP REQUIREMENT - [1781870453.xlsx](#)

अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required

Annual Turnover and Profit Requirement:As per ATC document uploaded

Number (up to 100%) of service provided in the past year to government agencies with minimum footfall.:As per ATC document uploaded

Number (Up To 100%) Of contracts executed with business revenue of not less than xxx in A Single Contract To A Government Agency In The Past Three Years:As per ATC document uploaded

Minimum Years (Up To 5 Years) Of Experience in Related Field:As per ATC document uploaded

Geographic Presence In States:Should have registered office In Karnataka (Bengaluru)

If you want to add additional conditions in addition to standard SLA then please mention the clauses of additional SLA.:As per ATC document uploaded

Canteen Staff:[1782115821.pdf](#)

Distribution/ Serving Style:[1782115826.pdf](#)

Specifications of Food Consumables (Brand, specific mandi, supplier store, Vegetables, Cooking

Essentials, Packaged foods, food ingredients, etc):[1782115831.pdf](#)

Menu Items:[1782115839.pdf](#)

Display Shelf Details:[1782115851.pdf](#)

Last 3 Year Consumption of Canteen for Service Provider's reference:[1782115861.pdf](#)

If you want to add additional conditions in addition to standard SLA then please upload approval from competent authority.:[1782115868.pdf](#)

Scope of Work:[1782115874.pdf](#)

Pre Bid Detail(s)

मूल्य भिन्नता खंड दस्तावेज़/Pre-Bid Date and Time	प्री-बिड स्थान/Pre-Bid Venue
29-06-2026 11:00:00	National Institute of Fashion Technology, NIFT Campus, No.21, 27th Main Road, 16th Cross, Sector-1, HSR Layout, Bengaluru - 560 102

Canteen Service - Best Price On Fixed Menu Rate Model - Vegetarian, Non-Vegetarian, Veganism; Breakfast, Lunch, Dinner, Snacks, Beverages; Inside Building Premises (exclusive For Employees/ Patients/ In House Personnel) (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Diet	Vegetarian , Non-Vegetarian , Veganism
Type of Meal	Breakfast , Lunch , Dinner , Snacks , Beverages
Type of Canteen Space	Inside Building Premises (exclusive for employees/ patients/ in house personnel)
Electricity Charges	To be provided by Service Provider
Cooking Gas Charges	To be provided by Service Provider
Water Charges	To be provided by Service Provider
Basic Furniture	To be provided by Buyer
Canteen's Operational Days in a week	7 days a week
Cooking Equipments	To be provided by Service Provider
Essential Crockery	To be provided by Service Provider
Canteen Staff	To be provided by Service Provider
Distribution/ Serving Style	From single point - (canteen establishment)
Uniform for Canteen Staff	To be provided by Service Provider
Display Shelf	To be provided by Service Provider
Smart Vending Machines	To be provided by Service Provider
Raw Material	To be provided by Service Provider

विवरण/ Specification	मूल्य/ Values
एडऑन /Addon(s)	
अतिरिक्त विवरण /Additional Details	
Canteen Start Time	07.30 AM
Canteen End Time	09.30 PM

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	Quantity	अतिरिक्त आवश्यकता /Additional Requirement
1	Nagaraj .T.R.	560102,NATIONAL INSTITUTE OF FASHION TECHNOLOGY, C.A. Site 21, 16th Cross, 27th Main, HSR Layout, Sector-1, BENGALURU	Project / Lumpsum Based	- Total Canteen Space (In Sqft) : 4000 - Total No of Employees/ Individuals/ Footfall to be served per day : 1200 - Monthly License Fee : 17700 - Duration in Months : 12 - Working Days in a Month : 30

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. Generic

Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

2. Generic

Buyer Organization specific Integrity Pact shall have to be complied by all bidders. Bidders shall have to upload scanned copy of signed integrity pact as per Buyer organizations policy along with bid. [Click here to view the file](#)

3. **Generic**

Products supplied shall be nontoxic and harmless to health. In the case of toxic materials, Material Safety Data Sheet may be furnished along with the material.

4. **Generic**

The buyer organization is an institution eligible for concessional rates of GST as notified by the Government of India. The services for which bids have been invited fall under classification of GST concession and the conditions for eligibility of concession are met by the institution. A certificate to this effect will be issued by Buyer to the Seller after award of the Contract. Sellers are requested to submit their bids after accounting for the Concessional rate of GST.

Applicable Concessional rate of GST :

5

%

Notification No.and date :

TU/V/RG-CDE(593)/2025

dated

02/01/2026

5. **Generic**

1. The Seller shall not assign the Contract in whole or part without obtaining the prior written consent of buyer.
2. The Seller shall not sub-contract the Contract in whole or part to any entity without obtaining the prior written consent of buyer.
3. The Seller shall, notwithstanding the consent and assignment/sub-contract, remain jointly and severally liable and responsible to buyer together with the assignee/ sub-contractor, for and in respect of the due performance of the Contract and the Sellers obligations there under.

6. **Purchase Preference (Centre)**

Bid reserved for Make In India products: Procurement under this bid is reserved for purchase from Class 1 local suppliers as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a class 1 local supplier is denoted in the bid document 50%. All bidders must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which the bid is liable to be rejected. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020 . In case Buyer has selected Purchase preference to Micro and Small Enterprises clause in the bid, the same will get precedence over this clause.

7. **Service & Support**

AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provider must be located in the state of Consignee. DOCUMENTARY EVIDENCE TO BE SUBMITTED.

8. **Service & Support**

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

9. **Service & Support**

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

10. **Past Project Experience**

Proof for Past Experience and Project Experience clause: For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria: a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed. b. Execution certificate by client with contract value. c. Any other document in support of contract execution like Third Party Inspection release note, etc. **Proof for Past Experience and Project Experience clause:** For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria: a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed. b. Execution certificate by client with contract value. c. Any other document in support of contract execution like Third Party Inspection release note, etc.

11. **Forms of EMD and PBG**

Bidders can also submit the EMD with Account Payee Demand Draft in favour of

NIFT Bengaluru
payable at
Bengaluru

. Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

12. **Forms of EMD and PBG**

Bidders can also submit the EMD with Fixed Deposit Receipt made out or pledged in the name of A/C

The Director, NIFT Bengaluru

. The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of EMD, the FDR will be released in the favour of the bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Bidder has to upload scanned copy/ proof of the FDR along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date/ Bid Opening date

13. **Forms of EMD and PBG**

Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of

NIFT Bengaluru
payable at
Bengaluru

. After award of contract, Successful Bidder can upload scanned copy of the DD in place of PBG and has to ensure delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.

14. **Buyer Added Bid Specific ATC**

Buyer uploaded ATC document [Click here to view the file.](#)

15. **Buyer Added Bid Specific ATC**

Buyer Added text based ATC clauses

The Service provider should have registered office in Karnataka/ Bengaluru, copy of the proof for having have registered office at Consignee place (Bengaluru, Karnataka), (Rental agreement cannot be considered as registered for office at Consignee Place. The agency must have its own office at Consignee place for immediate response. No exception will be made in this clause (Registered office means it should be local (Consignee) place operating office).

The Contract shall be valid initially for a period of one year from the date of award of the contract. The contract could be renewed maximum of two years only in writing on yearly basis at the mutually agreed terms & conditions. Either party can terminate the contract once awarded, after giving two months' notice to the other party. Nevertheless, NIFT may terminate the contract of the contractor without any notice in case of breach of the contract. NIFT's decision that a breach has occurred will be final and shall be accepted without demur by the contractor.

Integrity Pact: In order to ensure transparency and probity in public procurement activities, the National Institute of Fashion Technology has adopted and implemented the Integrity Pact (IP) as per the guidelines issued by the Central Vigilance Commission in respect of Canteen Service contracts valued at Rs.1 Crore and above.

a) The Pact shall be an agreement between the prospective vendor/ bidder and the buyer committing both the parties not to exercise any corrupt influence on any aspect of the contract.

b) Only those vendors/ bidders who have entered into such an Integrity Pact with the NIFT would be competent to participate in the bidding with the NIFT whenever the value of such contract is equal to or exceeds Rs.1/- crore.

PRE-CONTRACT INTEGRITY PACT: To be executed on plain paper at the time of submission of bid and on Non-Judicial Stamp Paper of appropriate value by successful Bidder (Contractor) prior to signing of Contract Agreement.

Only those Vendors/ Bidders who have entered into Integrity Pact with the NIFT shall be eligible to participate in the bidding process. Entering into Integrity Pact as per Performa (Enclosure - VI) provided in the tender is a basic qualifying requirement.

The successful bidder shall execute an agreement in Karnataka non-judicial stamp paper of value of Rs.500/- (Rupees Five Hundred only) agreeing to abide by all the terms and conditions mentioned therein and for the due fulfillment of the contract, within seven days from the date of issue of purchase order apart from the execution of Integrity pact (totally 500x 2). The expenses incidental to the execution of agreement shall be borne by the successful bidder. The conditions stipulated in the agreement should be strictly adhered to and violation of any of the conditions will entail termination of the contract without prejudice to the right of NIFT Bengaluru to recover any consequential loss from the successful tenderer.

All persons engaged by the agency shall be allowed to join only after thorough scrutiny, antecedents and police verification.

ARBITRATION: All disputes arising between the parties shall be referred to and settled through Arbitration conducted in accordance with the provisions of the Arbitration & Conciliation Act, 1996 and the rules framed thereon. Such Disputes shall be adjudicated by an arbitral tribunal comprising of three arbitrators, one to be appointed by each party and the two appointed arbitrators shall jointly appoint the third arbitrator for the purposes of constituting the arbitration tribunal. The arbitrators shall have powers to award only such remedy as is contemplated by this Agreement, including as appropriate, injunctive relief. The place of arbitration shall be Bengaluru. The language of the arbitration shall be English.

JURISDICTION: Notwithstanding any other court or courts having jurisdiction to decide the question(s) forming the subject matter of the reference if the same had been the subject matter of the suit, any and all actions and proceedings arising out of or relating to the contract including any arbitration in terms

अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid. All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM. If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.

5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and
- All operative provisions of the erstwhile Labour Laws until their complete substitution.

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

This Bid is governed by the [सामान्य नियम और शर्तें/General Terms and Conditions](#), conditions stipulated in Bid and

[Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms

of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---



राष्ट्रीय फैशन प्रौद्योगिकी संस्थान
NATIONAL INSTITUTE OF FASHION TECHNOLOGY

(A statutory body governed by the NIFT Act 2006 and set up by the Ministry of Textiles, Govt. of India)

निफ्ट कैंपस, नंबर 21, 16वीं क्रॉस स्ट्रीट, 27वीं मेन रोड, सेक्टर -1, एचएसआर लेआउट, बेंगलुरु - 102
NIFT Campus, No.21, 16th Cross Street, 27th Main Road, Sector -1, HSR Layout, Bengaluru – 102

Email – establishment.bengaluru@nift.ac.in
www.nift.ac.in/bengaluru

कैंटीन सेवा प्रदान करने के लिए निविदा दस्तावेज

TENDER DOCUMENT FOR PROVIDING CANTEEN SERVICE

No. 5366(5)/ADMIN/Mess Ser.Con/2026

Dated: 19.05.2026

National Institute of Fashion Technology (NIFT) is a premier Institute under the aegis of Ministry of Textiles, Government of India, imparting education in the field of Fashion Design, Technology and Management. The Institute has been given the status of an Institute of excellence and thus permitted to award degrees to its students by an Act of Parliament (NIFT Act 2006). NIFT Bengaluru operates at its campus at No. 21, 16th Cross, 27th Main Road, Sector – 1, HSR Layout, Bengaluru – 560102.

Donations to NIFT are exempted under section 80(G) of Income Tax Act

Time Schedule of Tender Process

जीईएम पोर्टल और आधिकारिक वेबसाइट में ई-निविदा अधिसूचना के प्रकाशन की तिथि Date of Publication of E- Tender notification in GeM Portal and Official website	As notified in GEM portal
निविदा शुरू होने की तिथि Commencing date of the Tender	As notified in GEM portal
जीईएम पोर्टल में भरे हुए निविदा दस्तावेज प्राप्त करने की अंतिम तिथि Last date for receipt of filled in tender document in GeM portal	As notified in GEM portal
तकनीकी बोली खोलने की तिथि और समय - जीईएम पोर्टल Date and time of opening of technical bid – GeM portal	As notified in GEM portal
वित्तीय बोली खोलने की तिथि और समय Date and Time of the opening Financial Bids	will be notified to the technically qualified bidders

Note: This tender Document contains 25 pages and bidders are requested to sign on all the pages.

Tender form is free and downloaded from the NIFT, Bengaluru website
<http://nift.ac.in/bengaluru/tenders>.

I accept all the above Terms & Conditions

(Seal & Signature)

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NIFT's requirements

A reputed Contractor having an experience of at least 3 years of running of Canteen in a Govt. sector/PSUs/ Educational Institutions/ reputed Private institutions is eligible to apply for catering to approximately 1200 students and staffs on daily basis for serving of Breakfast, Lunch, Dinner, Cold & Hot beverages, Snack, and tea, etc (excluding bakery baked, packed & MRP products). The menu is mentioned in the Technical Bid (A) and Financial Bid (B). The contractor may also be asked to make catering arrangements for meetings, programs, seminars, and functions organized by the Institute from time to time on a payment basis. Further, persons visiting NIFT for various activities may also avail of services from the canteen.

Charges payable by Contractor: Maintenance service charges @ Rs.15000/- per month + GST (or ₹1,80,000/- per annum+ GST) in the contract period, and facilitate charges ₹22000/- per month (including water and Electricity) for (minimum 10 months) facilitated period (up to 15 days prorata above full month) to be remitted.

1. Each bidder compulsorily encloses a Demand Draft of **Rs.3,10,000/- (Rupees: Three Lakh Tenthousand Only)** favouring of NIFT, payable at Bengaluru (if seeking relaxation or exemption EMD exemption details having registration MSME under relevant NIC), for the above Canteen Services and the same will be refunded to the unsuccessful tenderers within a reasonable time after finalization of the contract. No interest in EMD will be paid.
2. Period of Contract for One year from the date of Agreement, however, the contract can be further renewed for one year each time limited two time on mutually agreed terms & condition (maximum continues service is for three years) and depending upon satisfactory services.
3. The food item rates may be reviewed by the Canteen Committee/ Campus Authority after satisfied completing of one year and the approved rate may be considered for increase from 5% to 10% based on the justified market variation.
4. Sealed tenders are invited by the undersigned from Experienced & Professionally Competent Contractors / Firms having valid licenses and requisite credentials for providing Canteen Services and also having a minimum experience of 3 years in running the Canteen Services in Government Organisations / Academic Institutions/ MNC's and etc., in sealed covers.

I accept all the above Terms & Conditions

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A. GENERAL TERMS AND CONDITIONS:-

1. Tender shall be submitted in the official tender form only. If submitted in any other form the same shall be summarily rejected. **The tender can also be downloaded from the NIFT, Bengaluru website <https://nift.ac.in/bengaluru/tenders>**
2. Tenders received without prescribed Earnest Money Deposit (EMD) shall rejected (If bidder is exempted from EMD, they should submit supporting documents (MSME certificate having under relevant National Industrial Classification Code (NIC code)) along with the Bid Security Declaration (Enclosure V)). Demand Draft in favour of "NIFT, Bengaluru" payable at Bengaluru. The EMD of unsuccessful tenderers shall be refunded within a reasonable time after the finalization of the contract.
3. The schedule issued with the form of tender listing the services to be rendered must not be altered by the tenderer. Any modifications/alternations of the schedule considered necessary by the tenderer should be in the separate letter accompanying the tender.
4. No paper shall be detached from the tender document.
5. The name and address of the tenderer shall be clearly written in the space provided and no overwriting, correction, or insertion shall be permitted in any part of the tender unless duly countersigned by the tenderer. The tender should be filled in and submitted in strict compliance with the instructions laid down herein otherwise the tender is liable to be ignored.
6. The tender is liable to be ignored if complete information is not given there-in, or if the particulars and date (if any) asked for in the schedule to the tender are not filled in.
7. Individual signing the tender or other documents connected with the tender must specify whether he signs as
 - i) A sole proprietor of the concern or constituted attorney of such sole proprietor.
 - ii) Client profile should not include service to a Group of companies/ sister concerns.
 - iii) A partner of the firm if it is a partnership firm, in which case he must have authority to execute contracts on behalf of the firm and refer to arbitration disputes concerning the business of the partnership either by virtue of the partnership agreement or by a power of attorney duly executed by the partners of the firms. Director or Principal Officer duly authorized by the Board of Directors of the company.
 - iv) In case of a copy of the Partnership Agreement or General Power of Attorney, in either case, attested by a Notary Public should be furnished or an affidavit on stamp paper duly sign or affirmed by all the partners admitting execution of the partnership agreement or the General Power of Attorney should be furnished. A copy of the certificate of registration of the firm should be attached along with the tender papers. In case of a partnership firm, where no authority to refer a dispute concerning the business of the partnership has been conferred on any partner, the tender and all other related documents must be signed by all the partners of the firm. In case of the person signing the tender should be authorized by a resolution attested by the Principal Officer should be attached.
8. The bids should be valid for at least 3 months from the date of opening of the tender and if any tenderers withdraw or alter the terms of the tender during the period, the Earnest Money Deposit shall be forfeited.
9. EMD of the successful tenderer shall be liable to be forfeited if he/ she does not fulfil any of the following conditions:
 - i) An Agreement is to be executed and signed by the bid winner in the prescribed form within 7 (seven) days of the receipt of the letter awarding the contract.
 - ii) The agency is liable to obtain necessary permissions or approval for engaging the canteen staff from the competent authority at their own cost.
 - iii) The Canteen Services shall commence within 10 (Ten) days of the receipt of the letter awarding the contract or as decided by the competent authority.

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10. Annual turnover in this canteen business should not be less than Rs.150/- Lakhs (Average) for consecutive three years as on 31.03.2023, and documentary proof as certified by the auditors should be enclosed.
11. Performance certificate from reputed educational institutions/organizations [at least three] where they have been providing similar services for the last three consecutive years. (Copies should be enclosed)
12. The bidder should give full details of all Establishments/ canteen along with contact person phone numbers where the bidder has canteen contract for the visit of canteen committee.
13. Corrections, if any must be attested.
14. In case of any accident to the personnel employed by the agency during the working hours at NIFT, Kitchen the agency alone is liable to pay work men's compensation as per relevant statutes/laws and any other statutory dues or payments, and the NIFT, Bengaluru is not liable for any payment of such kind.
15. In case of theft or damage, the contractor shall replace the items lost, broken or damaged with items of the same quality at his own cost and expense else the same will be deducted from the security deposit
16. The contractor is fully responsible for the maintenance/cleanliness, leakages and damage done to the canteen, canteen equipment and sanitary, electrical fittings and fixtures installed in the space provided to him by NIFT, Bengaluru
17. **Eligibility:** Tender shall be accompanied by the relevant documents, including the following:-
 - i) The service provider should have at least two mess/ canteen/ Catering to minimum of 300 students/ persons at a time of lunch/dinner, in reputed organization / corporate house/ education institute.
 - ii) The Service Provider should have all the necessary (statutory) registrations of the Government such as, labour license, Municipal Food License (FDA), FSSAI, PF, ESIC, Shop and Establishment (Act) Registration Certificate, Contract labour (Act) registration, PAN card and GSTN etc., for their existing businesses.
 - iii) The Service Provider should give fill details of all the present clients establishment/ canteen where the Service Provider has Mess/ Canteen/ Catering contract (in case for visiting of Mess committee members)
 - iv) Certificate in support of experience for having undertaken this kind of business along with a list of organizations where the Contractor is currently providing/has provided Canteen Services – client profile.
 - v) Work-plan indicating the requirement of staff and the deployment pattern of staff proposed and other details for the efficient satisfactory performance of the contract.
 - vi) Certificates in support of all statutory registrations.
18. The Contractor will liaise with the designated officers of NIFT and report to him on the day-to-day activities of the Canteen Service. The Contractor shall extend full co-operation to the designated officers from time to time.
19. The contractor should be in a position to cater to the tastes of North Indian Students who will be in majority in addition to serving South Indian & Chinese dishes.
20. On termination of the agreement, the contractor will hand over all the equipment/ articles as supplied by the NIFT in good working condition back to NIFT.
21. Care must be taken to ensure while carrying out the work that no fittings, fixtures, furnishings are damaged. Any damages done to the same or any other property will have to be repaired/ replaced by the contractor, failing which the same will be got done at his risk and cost. The decision of the Designated Officer shall be final and binding on the contractor.
22. NIFT is not bound to provide any mode of transport in respect of men or material required for the contract.

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23. Contractor shall not tap any fire hydrant/water point for obtaining later for his work without obtaining prior approval/ permission of the officer/ officer concerned. Lawn hydrants should also not be damaged and wastage of water to be avoided.
24. **Validity:** The tender shall be valid for a period of at least three calendar months from the date of opening of the tenders for the purpose of evaluation of the tender. However, the rates quoted in the tender should be valid for the period of the contract of one year.
25. **Security Deposit**
The contractor shall be required to deposit 5% of the contract value as specified in GeM needs to be deposited in form of Demand Draft with NIFT by the contractor with the contract value based on the working quoted “Total Menu cost (of Annexure ‘C’) X 50 students X 22 days x 10 months” **as a performance security deposit** on acceptance of Work Order in the form of DD in favour of NIFT, Bengaluru within 7 days after awarding the work. No interest shall be paid on such security deposit, which shall remain with Institute during the continuance of the contract and it shall be released only two months after the expiry or termination of the contract, subject to clearance of all dues by the contractor. **(Please note that minimum ₹4,00,000/- (Four Lakhs) to be deposit in the form of DD and remaining may be in any other mode prescribed by Government)**
If the Contract is terminated by the Contractor without giving a stipulated period of notice or fails to observe the terms & conditions of the Tender, Letter of Award for the Contract and the agreement signed by the Contractor with the Institute, the Security Deposit will be forfeited without prejudice to the NIFT Management's right to proceed against the contractor for any additional damages that the Institute suffers as a result of the breach of the aforesaid terms and conditions.
26. The contractor shall ensure that either he himself or his representative is available for proper administration and supervision at the works.
27. Services to be provided by contractor are indicated in the **Enclosure -I**.
28. The canteen equipment and furniture are already available in the canteen. List of the same is furnished as **Enclosure - II**. The contractor shall have to maintain the equipment at his cost and has to rectify, repair & restore the equipment to the normal stage as at the time of handing over.
29. All statutory obligations under various laws from time to time will have to meet by the contractor for which no extra payment shall be made to him at any time during the contractual period.
30. **Maintenance charges are payable @ Rs. 15,000/- per month + GST, facility charges like Water Charges @ Rs.4,000/- per month and Electricity charges @ Rs.18000/- per month. Any increase of tariff from the supplying authority the difference will be collected from the service provider (on actual basis). Service provider has to deposit the maintenance charges and facility charges on or before 10 of every following month**
31. The payment towards hospitality bills of NIFT office shall be released on monthly basis after satisfactory completion of the catering job on submission of bills by the contractor along with authorization for supply. The bills should be submitted in the same format as per GST norms from time to time. Statutory deduction as applicable at prevailing rate will be deducted at source. Payments will normally be made within 30 days of the submission of any bill. However, in the event there is any query / objection or dispute with regard to any bill or a part there of, the contractor shall not be entitled to any interest to be paid for late payment till such time that the query, objection of dispute is resolved. The payment shall be made by NIFT every month of the related amount on presentation of bill for such payment by the contractor in the first week of each succeeding month. The bills should be accompanied by such certificates as NIFT may prescribe from time to time. In the event of failure in maintaining the canteen

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services on any day up to be desired standard in part or full. The decision of Director /Joint Director will be final and binding on the contractor and shall not be subject to dispute or arbitration.

32. **The Director, NIFT, Bengaluru reserves the right to award contract for the above services. Director also reserves the right to amend or withdraw any of the terms and conditions contained in the tender document or to reject any or all the tenders after and before opening without giving any notice or assigning any reason. In case L-1 is more than one, then the past performance of the Tenderer will be the criteria for selection and it would be at the discretion of the Service Contract Committee, as constituted by The Director, NIFT, Bengaluru. The recommendations of the Committee and the decision of the Competent Authority, NIFT, Bengaluru shall be final in all respects and will be acceptable to all the tenderers.**
33. The tender evaluation committee will inspect/ visiting the sites where there is a running contract for evaluation. Due weightage will be given for the field to be undertaken by the Evaluation Committee.
34. Any attempt at negotiation direct or indirect on the part of a tenderer with the authority to whom he has submitted the tender or the authority who is competent finally to accept it after he has submitted his tender or any endeavour to secure any interest for an actual or prospective tenderer or to influence by any means the acceptance of a particular tender will render the tender liable to exclusion from consideration.
35. In case of default, Contractors who violate the terms of the contract and whose contracts are terminated should be considered for blacklisting by the Competent Authority for a significant time before they are considered again.
36. The decision of the Director, NIFT in any matter relating to this contract shall be final.
37. **The contractor has to start the canteen operations within 5 to 7 days of receipt of work order.**
38. NIFT reserves the right to get periodic inspections conducted by qualified, and statutory or empowered authorities to ensure the quality and quantity of food stuff and soft drinks being offered for sale without any hindrance being created by the selected tenderer.
39. NIFT reserves the right to ask & require the contractor to remove any person deployed by the contractor without assigning any reason or notice.
40. Canteen committee may decide changes in menu timely
41. The contractor shall not bring external influence or legal pressure to continue beyond the period of contract.
42. The contractor is encouraged to formulate his catering plan in consultation with a reputed nutrition consultant in order to ensure maximum nutrition value to the students of growing age while ensuring affordable prices & highest quality parameters.
43. The contractor has to display all menu rates immediately (mentioned in tender form) in the canteen premises after receiving the awarding letter as approved rates. Should not charge more than approved rates.
44. Proper bills to be issued for the sales, as per relevant laws, in force.
45. The contractor shall ensure that either he himself or his representative is available for proper Administration and supervision at the works.
46. Similarly, as and when faculty/staff/visiting faculty to avail canteen services, such charges should be collected by the contractor directly, and the Institute will not be responsible for them. The payment should be collected in the form of digital mode like card, upi payments etc from the students and staffs.
47. During the vacation period minimum manpower should be maintained at the NIFT, Bengaluru canteen to provide coffee, breakfast and lunch to staff/ faculty/ hostellers (excluding bakery baked, packed & MRP products).

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48. The quality and quantity of food will be inspected item wise by canteen committee very frequently and the contractor shall not deny access for such inspections.
49. If any relative of the tenderer is an employee of the NIFT, Bengaluru, the name, designation and relationship of such employee shall be intimated to the Director, NIFT, and Bengaluru in writing while submitting the tender.
50. The Contractor will provide canteen services to NIFT in the premises of NIFT Campus.
51. The contractor shall be responsible for timely payment of wages to his/ her workers as per minimum wages act of Govt. of India and fulfil all other statutory obligations, such as, Provident Fund, ESI, GST, Workmen's' compensation Act/Fatal Accident Act, personal injuries, maintenance of relevant documents etc., whichever is applicable.
52. The contractor undertakes to deposit EPF, ESI, GST and other dues within the stipulated time as required by law and comply with all other provisions. The agency should give EPF, ESI Cards immediately and shall submit EPF, ESI & GST Challans relating to the previous month to the Indenting Office exclusively along with its bill for the current month and Form-10 and Form-5 shall be filed regularly with PF authorities. Copy of the same submitted to NIFT office.
53. The contractor shall procure food articles and vegetables of good quality to the satisfaction of the Canteen committee. The Canteen committee shall have the right to change any brand of material used for cooking, provided the cost of the same does not exceed the cost of specified brand.
54. The food shall be cooked, stored and served under hygienic conditions. The contractor shall ensure that only freshly cooked food is served and the stale is not reused. Stale food shall be removed from Canteen premises as soon as possible on your own charges. Un-refrigerated cooked food, not consumed within six hours in summer months and ten hours in winter months, shall deemed to be stale and unfit for consumption hence not allowed in kitchen/ stores/ refrigerator.
55. The Contractor shall suggest a varied menu of Breakfast, Lunch and Dinner for all the days in a week and shall also furnish his quotations/ rates after checking various items listed in **Annexure - C** of financial bid for the same. Since the Canteen is basically meant for students of NIFT Bengaluru, the charges shall be kept at the minimum. The contractor should maintain the weight in grams in all his food stuff according to the standard weight in any of the reputed canteen service. (e.g. Idli's 40 gms., sabjis/sambar 150 gms etc.,) and made visible
56. No minimum guarantee will be furnished to the contractor towards consumption of food items. The service provider is advised to maintain the highest quality at the minimum possible prices by attractive menu so as to attract the maximum no of students/ hostellers/ NIFT personnel to avail the canteen services.
57. The food shall be neither too spicy nor too oily. The food preparation shall be wholesome and shall generally cater to the taste of the students/ employees.
58. The oil that remains from deep frying at the end of the day/ shall have to be destroyed and shall not be allowed to be reuse for the purpose of cooking again.
59. The contractor shall pay special attention to maintain the Canteen in a neat and tidy condition at all times. For this purpose, the Canteen shall be cleaned thoroughly after each meal regularly.
60. The contractor shall ensure that only hot food is served to the students/ employees. Complaint, if any, in this regard shall be dealt with severely.
61. The contractor should take all safety measures while running canteen. He/ she will keep a First- Aid box for the persons deployed to work in canteen.

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62. The contractor should have sufficient equipment & crockery and other items normally required to cater to NIFT requirements in the given time. He should have sufficient utensils, crockery and other infrastructure to provide the service and also for Buffet Lunch/ High Tea, as and when required.
63. The contractor should maintain a complaint register in open place easily available for the students.
64. The Canteen staff/ workers would be permitted to stay in campus from 5.00 am to 10.00 pm and will not be allowed to stay in the campus during night.
65. The canteen services should provide on all the days during the contract period including Government holiday.
66. The contractor will also submit the medical certificate a half yearly basis and all their employees handling food are not having any contagious diseases and Covid vaccination etc.
67. The contractor will ensure that the cooks have proper shave and clipped nails while cooking food and wear apron and head gear, the food servers shall wear hand gloves & caps and all the workers should wear uniform along with the ID cards.
68. The contractor shall be engaging energetic and skilled trained personnel between the age group of 20-50 and preferably English/ Hindi/ Kannada speakers. If any person is not suited to the duty, the contractor must replace such person immediately.
69. The contractor shall not deploy any minors for the canteen works.
70. The contractor has to deploy his manpower and work during holidays, late hours and Sundays as well according to the requirement and convenience of NIFT and the occupants, including hosteller's while ensuring weekly offs to staff/ manpower as per statutory requirements
71. The Contractor shall be responsible to maintain the equipment's and other articles supplied by the NIFT are in good condition. In case of any damage, he shall be responsible to carry out the repairs without any delay to avoid any interruption in service. Cost of repairs shall be borne by the Contractor him-self.
72. Food wastes, unwashed food plates and other rubbish are required to be cleaned /cleared immediately. The contractor is solely responsible for segregation of wet and dry wastage as per BBMP norms and also wholly responsible for disposing the garbage on daily basis.
73. The successful bidder is responsible for the cleanliness of entire canteen premises including water passages, electrical equipment's etc. in canteen.
74. Use of plastic cups and plastic carry bags are banned and the contractor shall give an undertaking to use environment friendly material only for serving coffee, tea and for packing & carrying of food items.
75. The contractor will have to supply Breakfast, Lunch and Dinner in the Canteen premises as per the time schedule.
76. The contractor shall install his emergency lighting, gas and fuel supply on his own cost.
77. The canteen facility is solely used by the inmates of hostel and NIFT personnel exclusively. No outsiders will be permitted without the explicit permission of management in exceptional cases.
78. The contractor will have to keep open the canteen all seven days of week throughout the year as per NIFT statutory requirements.
79. Drugs, alcoholic drinks and smoking of cigarettes are strictly prohibited inside the premises of NIFT including canteen and any breach noticed will attract deterrent actions against the canteen agency as per statutory norms / NIFT rules.
80. The contractor will bring their own tools, cookers, hot boxes, steam boxes, trolleys equipment utensils, plates, jugs etc., in sufficient quantity as needed to maintain the canteen service.
81. The contractor is to ensure that utensils shall be sterilised every morning before serving of any item.

I accept all the above Terms & Conditions

(Seal & Signature)



82. The contractor shall verify character, antecedents of canteen service personnel employees before deployment in NIFT campus. Supervisors/Workers will not be changed by contractor so frequently until and unless so warranted.
83. Sub-contracting of the contract shall not be permitted for any of the item. In case, the contractor is found having sub contracted this contract, the contract will be terminated without any notice and security deposit will be forfeited.
84. The tenderer may be required to coordinate and liaise with local authorities as BBMP/ other relevant authorities of Govt of Karnataka etc., in connection with canteen services as per requirements of prevailing legislation on such matters, as called for.
85. A self-declaration by the contractor that they are not black listed by any Central and State govt/any other authorities should be given along with technical bid failing which the bid stands rejected.
86. Dispute, if any, arising out of the Canteen Services contract shall be settled by mutual discussion or arbitration by sole Arbitrator to be appointed by the Director, NIFT, jurisdiction located at Bengaluru as per the provisions of the Indian Arbitration and Conciliation Act, 1996 and the Rules framed there under. Any Arbitrator appointed shall not have the jurisdiction to pass any interim awards, or to grant interest higher than 8% charges simply on the award amounts, or amounts payable to either party.
87. The decision of Competent Authority will be the final in all aspects and will be acceptable to all tenderers.
88. **Contractor should require/obtain Central License under Food Safety and Standards Act to ensure the compliance of Provisions of the Food Safety and Standards Act and Regulations made there under BBMP/State Health Department/FASSI registration.**
89. **The contractor gives discount rates for all the food items provided in the canteen to all the officer's/faculty's/staff/man power employees/housekeeping employees /security guards.**
90. **Payment will be collected by UPI payments like Paytm, PhonePe, Google Pay and etc.**
91. **Integrity Pact:** In order to ensure transparency and probity in public procurement activities, the National Institute of Fashion Technology has adopted and implemented the Integrity Pact (IP) as per the guidelines issued by the Central Vigilance Commission in respect of the procurement of goods costing Rs. 1 Crore and above.
 - a) The Pact shall be an agreement between the prospective vendor /bidder and the buyer committing both the parties not to exercise any corrupt influence on any aspect of the contract.
 - b) Only those vendors/bidders who have entered into such an Integrity Pact with the NIFT would be competent to participate in the bidding with the NIFT whenever the value of such contract is equal to or exceeds Rs. 1 crore.
 - c) The IP envisages the appointment of two Independent External Monitors (IEMs) who are eminent and experienced persons of high integrity and reputation to oversee the implementation of IP and the details are
 - (i) Shri Sunil Sreekirshna Dadhe, Former IA&AS, Email: sunildadhe@gmail.com and
 - (ii) Dr. Rabindra Kumar, Former IFoS, Email: Rabindra_us@yahoo.com.
 - d) The vendors/bidders signing IP shall not approach the Courts while representing the matters to IEMs and he /she will await their decision in the matter.
 - e) Any violation of the Integrity Pact would entail disqualification of the bidders and exclusion from future business dealings, as per the existing provisions of GFR 2017, PC Act, 1988 and other Financial Rules /Guidelines etc., as may be applicable to the organization concerned.

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(Seal & Signature)



- f) Pre-contract Integrity Pact is to be executed on plain paper with NIFT at the time of submission of Bids. The successful Vendor /Bidder shall submit duly executed Integrity Pact on Non-Judicial Stamp paper of an appropriate value for issue of Purchase Order.
- g) Only those Vendors /Bidders who have entered into Integrity Pact with the NIFT shall be eligible to participate in the bidding process. Entering into Integrity Pact as per Performa (Enclosure - IV) provided in the tender is a basic qualifying requirement.
92. The successful bidder shall execute an agreement in Karnataka non-judicial stamp paper of value of Rs.500/- (Rupees Five Hundred only) agreeing to abide by all the terms and conditions mentioned therein and for the due fulfillment of the contract, within seven days from the date of issue of purchase order. The expenses incidental to the execution of agreement shall be borne by the successful bidder. The conditions stipulated in the agreement should be strictly adhered to and violation of any of the conditions will entail termination of the contract without prejudice to the right of NIFT Bengaluru to recover any consequential loss from the successful tenderer.
93. Interpretation of Clauses: In case of ambiguity in the interpretation of any of the clauses in the tender/ contract document, the Tendering authority's interpretation of the clause shall be final and binding on the Agency.
94. **Termination of the Contract**
- a. The Contract can be terminated by either party, i.e., NIFT or the Contractor, after giving two months' notice to the other party extendable by mutual agreement till alternate arrangements are made. However, NIFT reserves the right to terminate the contract without giving any notice in case the Contractor commits breach of any of the terms of the contract. NIFT's decision in such a situation shall be final and shall be accepted by the Contractor without any objection or resistance.
95. On termination of the contract, the Contractor will hand over all the equipment/furniture/articles etc., supplied by NIFT, in good working condition, back to NIFT.
96. **Penalty :**
- a. The Institute reserves the right to impose a penalty (to be decided by the NIFT authorities) on the Contractor for any serious lapse in maintaining the quality and the services wilfully or otherwise by the Contractor or his staff or for any adulteration.
- b. If the Institute is not satisfied with the quality of eatables served, services provided or behaviour of the contractor or his/her employees, the Contractor will be served with 24-hour notice to improve or rectify the defect(s), failing which the NIFT will be at liberty to take appropriate necessary steps as deemed fit.
- c. The raw material/vegetables/fruits and other materials used for cooking may be checked by mess Committee at any time and if substandard/unauthorized/nonstandard material is found and after issued three adverse notices, it will be treated as breach of contract and the Director, Bengaluru can be reviewed the contract. Contractor shall have to abide by the decision of the Director, NIFT Bengaluru.
- d. Any member of the designated officer-in-charge or any authorized person can inspect the mess, kitchen or any process without any prior notice to caterer.
- e. In case of any discrepancy (in terms of palatability of food or hygiene) or any case of negligence, appropriate punitive action shall be taken
- f. Penalties would be levied for:
- a) Partially cooked food, b) Foreign particles found in food, c) Using sub-standard raw materials, d) Unhygienic cooking and food & waste handling conditions, e) Non-removal of waste in time, f) reuse of oil/reuse of stale food, g) Violation of terms and conditions of contract agreement/work order.

I accept all the above Terms & Conditions

(Seal & Signature)

ENCLOSURE – I

(weightage will be provided for overall total menu cost for 43 items)

Sl. No	Particulars	Quantity/ Weight / Std. Size as applicable	No. of items / pieces
1	<u>Veg. Thali (limited)</u> Salad(40grms), Roti(2nos),Plain Rice(350grms), Wet curry(100grms), (Paneer Mutter/Palak Paneer/Rajma/Bhindi do Pyazaa/Soya bean/Kadi pakoda/Fresh green Veg/Mix. veg./ Alu Chenna/Alu Jeera/Seasonal Vegetables) Dry curry(100grms) Aloo Onion/dry gobi aloo/pakoda Ki sabji/aloo Bhujia/Baingan aloo) Dal (100grms) Dal Makhni/ AharDal/ Mungdal/ Dalfry/ Masoor dal) Sambar/ Rasam(100grms), Curd (80 ml) pickle (20 gms) & Papad/ Fryums		1 Plate
2	<u>Non-Veg. Thali (limited)</u> Salad(40grms), Roti(2nos),Plain Rice(250grms), Dal (100grms) Non-veg curry(150 gms) (Butter Chicken/Chicken curry /Egg curry/Fish curry/Egg burji), Curd (80 ml)		1 Plate
3	Idly Sambar, Chutney	40 gms (each)	3 Nos.
4	Plain Vada / Sambar, Chutney	50 Gms (each)	2 No
5	Sambar Vada	50 Gms (each)	2 No.
6	Omlet	-----	2 nos.
7	Bread Omlet	-----	2 Nos.
8	Boiled Egg	-----	2 Nos.
9	Upma	200 gms	-
10	Plain Dosa	100 gms	1 No
11	Masala Dosa	150 gms	1 No
12	Onion Dosa	150 gms	1 No
13	Uttapam (Onion/ Vegetable)	150 gms	1 No
14	Puri & curry	3 Pcs &100 Gms	-
15	Aloo paratha with curd and pickle	Curd 50 ml	1 No.
16	Poha and Chutney	150 gms	1 cup

I accept all the above Terms & Conditions

(Seal & Signature)

Sl. No	Particulars	Quantity/ Weight / Std. Size as applicable	No. of items / pieces
17	Bread & Jam/ Butter/ cheese (Sandwich) bread	-----	2 Slice
18	Veg, Sandwich	-----	2 Slice
19	Cornflakes with Milk	30 Gms & 120 Ml	1 cup
20	Chole Bhathore	100 gms	1 No.
21	Veg Biryani/Veg. Paulo / Zeera Rice / Flavoured Rice (350grms), with raita and salad		1 Plate
22	Egg. Biryani (350 gms Rice and with 2 eggs)with raita and salad		1 Plate
23	Chicken Biryani (350 gms Rice and 150 gms Chicken) with raita and salad		1 Plate
24	Mutton Biryani (350 gms Rice and 150 gms Mutton) with raita and salad		1 Plate
25	Tea	100 ml	1 Cup
26	Coffee	100 ml	1 Cup
27	Milk	100 ml	1 Cup
28	Bournvita/Boost/Horlicks/Badam Milk	120 ml	1 Cup
29	Fruit Juice all varieties	200ml	1 Glass
30	Fruit salad	200 gms	1 bowl
31	Aloo Samosa	50 gms	1 Pcs
32	Corn / Onion Samosa	50 gms	1 Pcs
33	Noodles Veg	200 gms	1 plate
34	Noodles Non Veg (Egg)	200 gms	1 plate
35	Noodles Non Veg (Chicken)	200 gms	1 plate
36	Bread Sandwich (Veg)	Standard Size	2 Pcs
37	Chicken roll	Standard Size	1 Pcs
38	Veg. roll	Standard Size	1 Pcs
39	Chicken Hot dog	Standard Size	1 Pcs
40	Veg. Hot dog	Standard Size	1 Pcs
41	Veg. 65/Veg. Manchuria dry	Standard Size	1 Cup
42	Chicken 65 /Manchuria/	Standard Size	1 Cup
43	Pakoda (Veg./Bread/Onion)	100 gms	1 plate

I accept all the above Terms & Conditions

(Seal & Signature)

**ENCLOSURE - II****LIST OF KITCHEN EQUIPMENT TO BE PROVIDED BY NIFT**

Sl.No:	Description of the items	No of the Units
1	Double Burner LP Gas Cooking Range Overall size 26"x24"x24" Height	1
2	Three Burner LP Gas Cooking Range Overall size 26"x24"x24" Height	1
3	Dosa/ Chapatti Baking Unit: Overall Size 72"x30"x33" Height	1
4	Dipper type double Chamber Sterilizer	1
5	Stainless Steel Plate Rack: 4 tier Unit overall Size: 60"x18"x66" Height	1
6	Small Hot food Cabinet: Size: 36"x21"x30" Height	1
7	Brain Marie (Hot Case) Electric Model 6 Containers & cover plates of 10 Litre Capacity	1
8	SS work Table with Bottom Shelf: overall Size 24"x21"x31" Height	5
9	SS Juice counter with wash tub (without tape)	1
10	Collection Trolley: 2 Tier Unit: Overall size: 30"x20"x36" Height	2
11	Food Service Trolley: 3 Tier Unit: overall size 30"x20"x36" Height	1
12	Efficient Fume Exhaust System	1
13	LP Gas Pipeline Installation	1
14	Industrial Dining Table-Seats foldable model 8-Seater Capacity size: 96"x34"x30" Height Stain Steel Material Rack 2 tire with table and Racks	10
15	Cooker 15 litres	1
16	Cooker 50 litres	1
17	Idly Cooker PCS	1
18	Tandoor Pot	1
19	MS Tawa Burner	1
20	Grinders 10 Litre	2
21	Storage Tins 100 KGS	2
22	Bhatti/Gas Stove	1
23	Gas Cylinders	4

I accept all the above Terms & Conditions**(Seal & Signature)**

**ENCLOSURE - III****List of Items to be used for cooking with the indicative brands :**

Sl. No	Particulars	Brand
1	Milk, Butter, Paneer, Curd	Heritage/ Amul/ Jersey/ Vijaya/ Tirumala/ Nandini
2	Bread	Britannia/ Modern/ Heritage
3	Jam	Kissan/ Lion
4	Tomato Sauce/Ketchup	Kissan/ Magi
5	Tea Powder/Tea Bags	Tata/ Red label/ Nestle/ brook bond/ Taj
6	Refined Oil	Sun drop/ Fortune/ Gold winner/ (Once used should not be
7	Rice	Sona Masuri minimum 1 year old
8	Biryani Rice	Standard Basmati Rice
9	Spices	MTR/MDH/Badusha/
10	Salts	Tata/Ashirwad/Annapurna/Swasthik
11	Cornflakes	Kellogg's
12	Biscuits	Britannia/ Marigold/ sun feast/ Parle/ Oreo
13	Fruits and Vegetables	Fresh
14	Chicken/Mutton/Fish	Fresh
15	Ice Cream	Kwality walls/ Heritage/ Jersey/ Creamwell
16	Atta/Maida/Flour	Annapurna/ Ashirwad/ Shakti bhog
17	Pulses	Good quality

NOTE:-

- All the supporting documents should be enclosed along with technical bid. If not enclosed the bid will not be considered.
- The service provider submitting tender must attach photo copies of all statutory registrations and List of present clients with contact person's name and phone numbers.

Full Signature & seal of the service provider/Agency/Firm/Company

Dated: - _____

Place: - _____

I accept all the above Terms & Conditions

(Seal & Signature)



ENCLOSURE – IV

UNDERTAKING BY THE CANTEN SERVICE PROVIDER

Declaration

1. I/ We..... Son/Daughter/Wife of Sri.
Signatory of the service provider, mentioned above, am/are competent to sign this declaration and execute this tender document.
2. I/ We have carefully read and understood all the terms and conditions of the tender and undertake to abide by them.
3. I/ We have inspected the institute/ premises and have acquainted ourselves with the tasks, requirements required to be carried out, before making this offer.
4. I/ We hereby sign this undertaking is token of our acceptance of various conditions listed above and any corrections/ alterations in tender will not be accepted.
5. Agreed to provide the best quality of food at NIFT, canteen without any lapses.
6. I/ We hereby declare that all the statement made and submitted are true and complete to the best of my/ our knowledge. In case the submitted information found false. I/ We are fully aware that the tender/ contract will be rejected/ cancelled and EMD/ Security Deposit shall be forfeited and the contract may be terminated
7. I/ We affirm that all the rates quoted above are correct and I am aware that my bid cancelled in case of any variation in total value.
8. The information/ documents furnished along with the technical and financial bid are true and authentic to the best of my knowledge and belief.
9. I/ We have never been blacklisted/ debarred from participating in contracts by any state Government/ Central Government or any State/ Central PSU and not having any vigilance/ CBI/ Court cases are pending against the firm has been registered/ is pending against us.
10. I/ we undertake to pay all the dues in respect of wages, EPF, ESI and other statutory obligation to my employees (deployed at NIFT) according to the enactments of State and Central Govt. The rates quoted by me/us are valid and binding upon me/us for the entire period of contract.
11. I/ We accepted L1 is arrived at based on the total Menu cost as per GeM Provision in Financial Bid
12. I/ We agreed to deposit minimum **₹4,00,000/- (Four Lakhs)** in the form of DD against the Security Deposit and remaining may be in any other mode prescribed by Government
13. I/ We quoted all the items mentioned in financial bid indicated in **Enclosure – I**
14. I/ We shall not bring any external influence or legal pressure to continue beyond the one-year period.
15. I/ We are ready to start the canteen operations within 7 to 10 days of receipt of work order.

Place: _____

Signature of the contractor with seal

Date: _____

Address:

I accept all the above Terms & Conditions

(Seal & Signature)



ENCLOSURE – V

**FORMAT OF BID SECURITY DECLARATION FROM BIDDERS
IN LIEU OF EMD
(On Bidders Letter head)**

I / We, the authorized signatory of M/s, participating in the subject tender No. for the item / job of, do hereby declare:

1. That I / we have availed the benefit of waiver of EMD while submitting our offer against the subject Tender and no EMD being deposited for the said tender.
2. That in the event we withdraw / modify our bid during the period of validity Or I/we fail to execute formal contract agreement within the given timeline OR I/we fail to submit a Performance Security within the given timeline Or I/we commit any breach of Tender Conditions / Contract which attracts penal action of forfeiture of EMD and I/we will be suspended from being eligible for bidding / award of all future contract(s) of National Institute of Fashion Technology (All Centers) for a period of one to three year from the date of committing such breach.

Signature and Seal of Authorized Signatory of bidder

Name of Authorized Signatory
Company Name (with seal).....

I accept all the above Terms & Conditions

(Seal & Signature)



ENCLOSURE – VI

(Format of Integrity Pact)

(To be executed on plain paper at the time of submission of bid and on Non-Judicial Stamp Paper of appropriate value by successful Bidder (Contractor) prior to signing of Contract Agreement)

PRE-CONTRACT INTEGRITY PACT

Between

1. General:

This pre-contract Agreement (hereinafter called the Integrity Pact) is made at NIFT Campus Bengaluru ____ day of the month of ____ between **The National Institute of Fashion Technology (NIFT), at No. 21,16th Cross, 27th Main Road, Sector – 1, HSR Layout, Bengaluru – 560102** (hereinafter called the “NIFT”, which expression shall mean and include, unless the context otherwise requires, its successors and assigns) of the **First Part**

and

_____ (Name of Company) represented by _____, (Name of authorized person) _____ (Designation) (hereinafter called the “BIDDER” which expression shall mean and include, unless the context otherwise requires, his successors and permitted assigns) of the **Second Part**.

WHEREAS the NIFT proposes to procure under laid down organizational procedures, contract/s for **Providing Canteen Service at NIFT Bengaluru** the Bidder/Contractor is willing to offer against GeM Bid No. _____.

WHEREAS the BIDDER is a private company/ public company /LLP/ partnership, constituted in accordance with the relevant law in the matter and the NIFT is the pioneering Institute of Fashion Education in the country under the Ministry of Textiles. Govt of India. It was made a statutory institute in 2006 by an Act of Indian parliament and has 20 full-fledged campuses all across the country.

NOW, THEREFORE,

To avoid all forms of corruption by following a system that is fair, transparent and free from any influence /prejudiced dealing prior to, during and subsequent to the currency of the contract to be entered into with a view to:

Enabling the NIFT to obtain the desired said services at a competitive price in conformity with the defined specifications by avoiding the high cost and the distortionary impact of corruption on public procurement and

Enabling BIDDER to abstain from bribing or indulging in any corrupt practice in order to secure the contract by providing assurance to them that their competitors will also abstain from bribing and other corrupt practices and the NIFT will commit to prevent corruption, in any form, by its officials by following transparent procedures.

The parties hereto hereby agree to enter into this integrity Pact and agree as follows:

I accept all the above Terms & Conditions

(Seal & Signature)



2. Commitments of NIFT

- 2.1 The NIFT undertakes that no official of the NIFT, connected directly or indirectly with the contract, will demand, take a promise for or accept, directly or through intermediaries, any bribe, consideration, gift, reward, favour or any material or immaterial benefit or any other advantage from the BIDDER, either for themselves or for any person, organization or third party related to the contract in exchange for an advantage in the bidding process, bid evaluation, contracting or implementation process related to the contract.
- 2.2 The NIFT will during the pre-contract stage, treat all BIDDERS alike, and will provide to all BIDDERS the same information and will not provide any such information to any particular BIDDER which could afford an advantage to that particular BIDDER in comparison to other BIDDERS.
- 2.3 All the officials of the NIFT will report to the appropriate Government office any attempted or contemplated breaches of the above commitments as well as any substantial suspicion of such a breach.
- 2.4 In case any such preceding misconduct on the part of such official(s) is reported by the BIDDER to the NIFT with full and verifiable facts and the same is prima facie found to be correct by the NIFT, necessary disciplinary proceedings, or any other action as deemed fit, including criminal proceedings may be initiated by the NIFT and during such period such officer shall be debarred from further dealings related to the contract process. In such a case while an enquiry is being conducted by the NIFT the proceedings under the contract would not be stalled.

3. Commitments of BIDDERS

The BIDDER commits itself to take all measures necessary to prevent corrupt practices, unfair means and illegal activities during any stage of its bid or during any pre-contract or post-contract stage in order to secure the contract or in furtherance to secure it and in particular commit itself to the following:

- 3.1 The BIDDER will not offer, directly or through intermediaries, any bribe, gift, consideration, reward, favour, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement to any officials of the NIFT, connected directly or indirectly with bidding process, or to any person, organization or third party related to the contract in exchange for any advantage in the bidding, evaluation, contracting and implementation of the contract.
- 3.2 The BIDDER further undertakes that it has not given, offered or promised to give, directly or indirectly any bribe, gift, consideration, reward, favour, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement to any official of the NIFT or otherwise in procuring the Contract or forbearing to do or having done any act in relation to the obtaining or execution of the contract or any other contract with the Government for showing or forbearing to show favour or disfavour to any person in relation to the contract or any other contract with the Government.
- 3.3 BIDDERS shall disclose the name and address of agents and representatives and Indian BROKERS shall disclose their foreign principals or associates.
- 3.4 BIDDERS shall disclose the payments to be made by them to agents/ brokers or any other intermediary, in connection with this bid/ contract.

I accept all the above Terms & Conditions

(Seal & Signature)



- 3.5 The BIDDERS, either while presenting the bid or during pre-contract negotiations or before signing the contract, shall disclose any payments they have made, committed to or intends to make to officials of the NIFT or their family members, agents, brokers or any other intermediaries in connection with contract and the details of services agree upon for such payments.
- 3.6 The BIDDER will not collude with other parties interested in the contract to impair the transparency, fairness and progress of the bidding process, bid evaluation, contracting and implementation of the contract.
- 3.7 The BIDDER will not accept any advantage in exchange for any corrupt practice, unfair means and illegal activities.
- 3.8 The BIDDER shall not use improperly, for purposes of competition or personal gain or pass on the others, any information provided by the NIFT as part of the business relationship, regarding plans, technical proposals and business details, including information contained in any electronic data carrier. The BIDDER also undertakes to exercise due and adequate care lest any such information is divulged.
- 3.9 BIDDER commits to refrain from giving any complaint directly or through any other manner without supporting it with full and verifiable facts.
- 3.10 The BIDDER shall not instigate or cause to instigate any third person to commit any of the actions mentioned above.
- 3.11 If the BIDDER or any employee of the BIDDER or any person acting on behalf of the BIDDER, either directly or indirectly, is a relative to any of the officers of the NIFT or alternatively, if any relative of the officer of the NIFT has financial interest/stake in the BIDDER's firm, the same shall be disclosed by the BIDDER at the time of filling of application. The term 'relative' for this purpose would be as defined in Section 2 (77) of the Companies Act, 2013.
- 3.12 The BIDDER shall not lend to or borrow any money from or enter into any monetary dealings or transactions, directly or indirectly, with any employee of the NIFT.

4. Previous Transgressions

- 4.1 The BIDDER declares that no previous transgression occurred in the last three years immediately before signing of this integrity Pact, with any other company in any country in respect of any corrupt practices envisaged hereunder or with any Public Sector Enterprise in India or any Government Department in India that could justify BIDDER's exclusion from the empanelment process.
- 4.2 The BIDDER agrees that if it makes incorrect statement on this subject, BIDDER can be disqualified from the empanelment process or the contract, if already awarded, can be terminated for such reason.

5. Sanctions for Violations

- 5.1 Any breach of the aforesaid provision by the BIDDER or any one employed by it or acting on its behalf (whether with or without the knowledge of the BIDDER) shall entitle the NIFT to take all or any one of the following actions, wherever required:
- I. To immediately call off the pre-contract negotiations without assigning any reason or giving any compensation to the BIDDER. However, the proceedings with other BIDDER (s) would continue.
 - II. Performance bond shall stand forfeited either fully or partially, as decided by the NIFT and the NIFT shall not be required to assign any reason thereof

I accept all the above Terms & Conditions

(Seal & Signature)



- III. To immediately cancel the contract, if already signed, without giving any compensation to the BIDDER
- IV. To debar the BIDDER from participating in future bidding processes of the NIFT or its associates or subsidiaries for minimum period of five years, which may be further extended at the discretion of the NIFT.
- V. Forfeiture of performance bond in case of decision by the NIFT to forfeit the same without assigning any reason for imposing sanction for violation of this pact.

5.2 The NIFT will be entitled to take all or any of the actions mentioned at para 5.1(I) to (V) of this Pact also on the commission by the BIDDER or any one employed by it or acting on its behalf (whether with or without the knowledge of the BROKER), of an offence as defined under Chapter XIV of the Bharatiya Nyaya Samhita, 2023 or Prevention of Corruption Act, 1988 or any law enacted for prevention of corruption.

5.3 The decision of the NIFT to the effect that a breach of the provision of this Pact has been committed by the BIDDER shall be final and conclusive on the BIDDER. However, the BIDDER can approach the Independent External Monitor(s) appointed for the purposes of this Pact.

6. Independent External Monitors

6.1 NIFT has appointed 2 IEMs (Independent External Monitors hereinafter referred to as Monitors) for this Pact in consultation with the Central Vigilance Commission.

6.2 The Integrity Pact envisages a panel of Independent External Monitors (IEMs) to review independently and objectively, whether and to what extent parties have complied with their obligation under the pact. The IEM has the right to access to all the project document.

6.3 The task of the Monitors shall be to review independently and objectively, whether and to what extent the parties comply with the obligations under this Pact.

6.4 The Monitors shall not be subject to instruction by the representatives of the parties and perform their functions neutrally and independently.

6.5 Both the parties accept that the Monitors have the right to access all the documents relating to the project/procurement, including minutes of meetings.

6.6 As soon as the Monitor notices or has reason to believe, a violation of the Pact, he will so inform the Authority designated by the NIFT.

6.7 The NIFT shall provide to the Monitor sufficient information about all meetings among the parties related to the Project provided such meetings could have an impact on the contractual relations between the parties. The parties will offer to the Monitor the option to participate in such meetings.

6.8 The BIDDER (s) accepts that the Monitor has the right to access without restriction to all Project documentation of the NIFT including that provided by the BIDDER. The BIDDER will also grant the Monitor, upon his request and demonstration of a valid interest, unrestricted and unconditional access to his transaction documents. The Monitor shall be under contractual obligation to treat the information and documents of the BIDDER with confidentiality.

6.9 The Monitor will submit a written report to the designed Authority of the NIFT within 8 to 10 weeks from the date of reference or intimation to him by the NIFT / BIDDER and should the occasion arise, submit proposals for correcting problematic situations

I accept all the above Terms & Conditions

(Seal & Signature)

**7. Facilitation of Investigation**

In case of any allegation of violation of any provision of this Pact, the NIFT or its agencies shall be entitled to examine all the documents including the Books of Accounts of the Bidder and the Bidder shall provide necessary information and documents in English and shall extend all possible help for the purpose of such examination.

8. Law and Place of Jurisdiction

This Pact is subject to Indian Law. The place of performance and jurisdiction is at Bengaluru, Karnataka.

9. Other Legal Actions

The action stipulated in this integrity Pact are without prejudice to any other legal action that may follow in accordance with the provisions of the extant law in force relating to any civil or criminal proceedings.

10. Validity

10.1 The validity of this Integrity Pact shall be from date of its signing and extend up to **3 years** or the complete execution of the contract to the satisfaction of both the NIFT and BIDDER, including warranty period, whichever is later in case BIDDER is unsuccessful, the integrity pact shall expire after six months from the date of signing of the contract.

10.2 Should one or several provisions of the Pact turn out to be invalid, the remainder of this Pact shall remain valid. In this case, the parties will strive to come to an agreement to their original intentions.

11. The parties hereby sign this Integrity Pact, at Bengaluru on _____.

For & On behalf of the NIFT (Official Seal) Place: Date:	For & On behalf of the Bidder (Official Seal) Place: Date:
Witness 1. _____ 2. _____	Witness 1. _____ 2. _____

I accept all the above Terms & Conditions

(Seal & Signature)

**ANNEXURE – A**

NATIONAL INSTITUTE OF FASHION TECHNOLOGY
NIFT Campus, HSR Layout, Bengaluru - 560102
TECHNICAL BID - FOR CANTEEN SERVICES

Technical Bid for providing Canteen Services shall be filled in by the tenderer, duly signed, stamped and sealed along with related copy of the documents to prove the eligibility.

S.No.	Particulars	Details
1	Name of the Tendering Company/Firm/Service Provider	
2	Year of Commencement	
3	Full Address of the Registered Office/ Branch (if any) with email ID	
4	Phone No. & Mobile No. Email id	
5	State status whether firm is Proprietary/ Partnership firm / Company	
6	Name(s) of the Director/ Proprietor/ Partners of the firms	
7	Details of EMD	
	EMD as recorded in GeM document OR EMD exception details submitted along with Enclosure - V details having registration MSME under relevant NIC code	

8. **The contactor hereby furnishes details of staff deployment pattern for the efficient running of the canteen services.**

- i) No. of Supervisors : Male _____ Female _____
- ii) No. of Masters : Male North () South () Female North () South ()
- iii) No. of Cooks : Male North () South () Female North () South ()
- iv) No. of cleaners : Male _____ Female _____

NOTE:- Please enclose separate list with Name, Designation & Age of the above-mentioned Staff.

I accept all the above Terms & Conditions

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9. Details of experience of similar work in Government / Public Sector undertaking / Registered Societies / Universities / Research Institutions / Educational Institutions / IT Industries as per the attached format **(Please use separate sheet for additional information)**.

(Please submit copies of evidence i.e. Work Orders, Agreements, Performance Certificates etc., specifying period of work orders to be enclosed).

I) PRESENT CLIENTELE (Certificates to be Enclosed):

Year	Name of the Employer & Address with Telephone Nos.	Type of Institution / Industry	Period	Contract Value/ year	Nature of Service	Remarks
			From - To			

Copy of the menu finalized by the organisation, and served

II) PREVIOUS CLIENTELE: (Minimum 3 years' experience is essential. Copy should be enclosed)

Year	Name of the Employer & Address, Contact Person Name with Tel.No. & Cell No.	Type of Institution / Industry	Details of Experience, similar work Period of Contract with dates of Commencement and termination covering last 3 years (From - To)	Contract Value/ year	No of persons	Nature of Service

Copy of the menu served

Signature of the contractor with seal

Dated: - _____

Place: - _____

I accept all the above Terms & Conditions

(Seal & Signature)

**ANNEXURE – B****Technical Bid – Check list for providing Canteen Service**

1. Name of the Company
2. Address of the Company.....
.....
3. Phone No. Mobile.....
4. Email address
5. Authorized officials Name, Designation and Contact No

Require Documents	Attached / Not attached (Yes or No)	Page No.	Validity completion date
EMD - as recorded in GeM document OR EMD exception details submitted along with Enclosure – V			
MSME register under NIC code on which demanded for exemption from EMD and other relaxation			
Signed all the pages of tender documents and enclosed			
Undertaking & acceptance letter by the service provider Enclosure - IV			
Copy of Company/Shop Establishment/Registration certificate			
Copy of GST registration Certificate, Dt: _____			
Copy of License under Contract Labour Act, Dt: _____			
Copy of EPF Registration with Regional PF Commissioner Dt: _____			
Copy of ESI Registration Dt: _____			
Copy of PAN Card			
Copy of IT returns for last 3 financial years i.e. 2023-24, 2024- 25 and 2025-26 supported with Audited Balance sheets.			
Copy of Annual Gross Turnover for last 3 financial years i.e. 2023-24, 2024-25 and 2025-26 minimum Rs.150.00 Lakhs in each Financial Year.			
List of Clients a) present as on date (i.e.,) Period from ____ to ____ (Separate list)			
b) Previous client list (separate List enclosed)			
Copy of Food Business Operator's License (Please enclose self- attested Copy of License)			
If any other			

Note: Legible copies of the above documents must be attached.

I accept all the above Terms & Conditions

(Seal & Signature)



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ANNEXURE – C**NATIONAL INSTITUTE OF FASHION TECHNOLOGY, BENGALURU – 560102.****FINANCIAL BID**

This Financial Bid should be filled by the tendering party duly signed, stamped and in this the service provider to quote the rate in INR for the “total menu cost” as mentioned in the bid document. The service provider quoting minimum “total menu cost”, is selected for award of this service.

After opening of the technical bid, the capability and suitability of the tenderers shall be evaluated and Financial Bid of the qualified tenderers shall be opened later on and the date will be informed accordingly. For providing food as per the detailed – items to be given and units to provide service provider rate inclusive of GST.

The total menu cost should be quoted in GeM portal, as GeM portal will determine the L1 based on minimum “total menu cost”

(weightage will be provided for overall total menu cost for 43 items listed below)

Sl. No	Particulars	Quantity/ Weight / Std. Size as applicable	No. of items / pieces	Rate inclusive of GST
1	<u>Veg. Thali (limited)</u> Salad(40grms), Roti(2nos),Plain Rice(350grms), Wet curry(100grms), (Paneer Mutter/Palak Paneer/Rajma/Bhindi do Pyazaa/Soya bean/Kadi pakoda/Fresh green Veg/Mix. veg./ Alu Chenna/Alu Jeera/Seasonal Vegetables) Dry curry(100grms) Aloo Onion/dry gobi aloo/pakoda Ki sabji/aloo Bhujia/Baingan aloo) Dal (100grms) Dal Makhni/AharDal/Mungdal/Dalfry/Masoor dal) Sambar/Rasam(100grms), Curd (80 ml) pickle (20 gms) &Papad/Fryums		1 Plate	
2	<u>Non-Veg. Thali (limited)</u> Salad(40grms), Roti(2nos),Plain Rice(250grms), Dal (100grms) Non-veg curry(150 gms) (Butter Chicken/Chicken curry /Egg curry/Fish curry/Egg burji) Curd (80 ml)		1 Plate	

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Sl. No	Particulars	Quantity/ Weight / Std. Size as applicable	No. of items / pieces	Rate inclusive of GST
3	Idly Sambar, Chutney	40 gms (each)	3 Nos.	
4	Plain Vada / Sambar, Chutney	50 Gms (each)	2 No	
5	Sambar Vada	50 Gms (each)	2 No.	
6	Omlet	-----	2 nos.	
7	Bread Omlet	-----	2 Nos.	
8	Boiled Egg	-----	2 Nos.	
9	Upma	200 gms	-	
10	Plain Dosa	100 gms	1 No	
11	Masala Dosa	150 gms	1 No	
12	Onion Dosa	150 gms	1 No	
13	Uthappam (Onion/ Vegetable)	150 gms	1 No	
14	Puri & curry	3 Pcs & 100 Gms	-	
15	Aloo paratha with curd and pickle	Curd 50 ml	1 No.	
16	Poha and Chutney	150 gms	1 cup	
17	Bread & Jam/ Butter/ cheese (Sandwich) bread	-----	2 Slice	
18	Veg, Sandwich	-----	2 Slice	
19	Cornflakes with Milk	30 Gms & 120 ML	1 cup	
20	Chole Bhathore	100 gms	1 No.	
21	Veg Biryani/Veg. Paulo / Zeera Rice / Flavoured Rice (350grms), with raita and salad		1 Plate	
22	Egg. Biryani (350 gms Rice and with 2 eggs)with raita and salad		1 Plate	
23	Chicken Biryani (350 gms Rice and 150 gms Chicken) with raita and salad		1 Plate	
24	Mutton Biryani (350 gms Rice and 150 gms Mutton) with raita and salad		1 Plate	
25	Tea	100 ml	1 Cup	
26	Coffee	100 ml	1 Cup	
27	Milk	100 ml	1 Cup	
28	Bournvita/Boost/Horlicks/Badam Milk	120 ml	1 Cup	

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Sl. No	Particulars	Quantity/ Weight / Std. Size as applicable	No. of items / pieces	Rate inclusive of GST
29	Fruit Juice all varieties	200ml	1 Glass	
30	Fruit salad	200 gms	1 bowl	
31	Aloo Samosa	50 gms	1 Pcs	
32	Corn / Onion Samosa	50 gms	1 Pcs	
33	Noodles Veg	200 gms	1 plate	
34	Noodles Non Veg (Egg)	200 gms	1 plate	
35	Noodles Non Veg (Chicken)	200 gms	1 plate	
36	Bread Sandwich (Veg)	Standard Size	2 Pcs	
37	Chicken roll	Standard Size	1 Pcs	
38	Veg. roll	Standard Size	1 Pcs	
39	Chicken Hot dog	Standard Size	1 Pcs	
40	Veg. Hot dog	Standard Size	1 Pcs	
41	Veg. 65/Veg. Manchuria dry	Standard Size	1 Cup	
42	Chicken 65 /Manchurian/	Standard Size	1 Cup	
43	Pakoda (Veg./Bread/Onion)	100 gms	1 plate	
	Total (sum of all from Sl No: 1 to 43)			

(Rupees _____)

NOTE:

1. L1 is arrived at based on the overall total Menu cost as per GeM Provision in Financial Bid (sum of S. No: 1 to 43)
2. Please quote the quantity along with rate for each item wherever applicable.
3. **The bidder must quote all the items mentioned in Financial Bid (S. No: 1 to 43)**
4. The rates are to be quoted as per the format including all taxes, Transportation & etc.,.
5. The bids which are quoted for all the items in the financial bid only will be considered and the bids which are incompletely quoted will be rejected.
6. The items which are not mentioned above and falls under MRP must be sold on MRP only. (i.e., All varieties of ice creams, biscuits, lays, beverages etc.,)
7. **Canteen / student committee may decide changes in daily menu timely.**
8. **The rate quoted should not below the average of market price.**

I accept all the above Terms & Conditions

(Seal & Signature)



UNDERTAKING BY THE CANTEEN CONTRACTOR:-

- I/We have read all the terms and conditions and I/we will comply with all the terms and conditions, if contract awarded to me/us.

Signature of the contractor with seal

Dated: - _____

Place: - _____

I accept all the above Terms & Conditions

(Seal & Signature)