



सत्यमेव जयते

केंद्रीय सतर्कता आयोग
CENTRAL VIGILANCE COMMISSION



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Satarkta Bhawan, G.P.O. Complex,
Block A, INA, New Delhi-110023

सं./ No. 024/VGL/017-11.....

दिनांक / Dated.....27.07.2026.....

Master Circular No. : 11/MC/2026

Subject: Public Notice on Procedure for lodging complaints under the Public Interest Disclosure and Protection of Informers Resolution-2004.

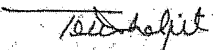
The Central Vigilance Commission, in accordance with the provisions contained under Para (I) of the Public Interest Disclosure and Protection of Informers' (PIDPI) Resolution-2004, as the Designated Agency, is mandated to receive and act on written complaints or disclosure on any allegation of corruption or of misuse of office, by any employee of the organisations covered under its advisory jurisdiction. In order to facilitate the stakeholders to lodge complaint, under the provisions of PIDPI Resolution-2004, a number of guidelines, circulars, public notices etc. have been issued by the Commission from time to time.

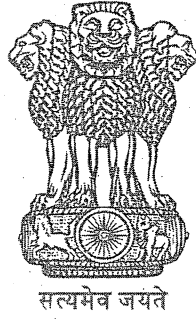
2. The Commission, in order to ensure ease of reference about the procedure for lodging complaints with it, which conform to the provisions of PIDPI Resolution-2004, has consolidated, updated and revised the earlier guidelines, circulars, public notices etc. issued on this subject. The same have been compiled in the form of Public Notice No 11/MC/2026 titled 'Public Notice on Procedure for lodging Complaints under the Public Interest Disclosure and Protection of Informers Resolution-2004' which is enclosed to this Office Memorandum. With the issuance of this public notice, all earlier guidelines, circulars, public notices etc. issued by the Commission on the above mentioned subject, stand superseded.

3. The Commission welcomes suggestions and inputs on the Public Notice. Any communication or clarifications sought in this regard may be addressed to 'The Secretary, Central Vigilance Commission'.

4. This Public Notice is available on the website of the Commission, i.e. www.cvc.gov.in under the head 'Publications' and sub-head 'Public Notices'.

Encl: As above.


(Trishaljit Sethi)
Secretary



Master Circular No. : 11/MC/2026

**PUBLIC NOTICE
ON
PROCEDURE FOR LODGING COMPLAINTS UNDER
THE PUBLIC INTEREST DISCLOSURE AND
PROTECTION OF INFORMERS RESOLUTION-2004**



CENTRAL VIGILANCE COMMISSION

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Procedure for Lodging Complaints under the Public Interest Disclosure and Protection of Informers (PIDPI) Resolution -2004

SHORT TITLE AND COMMENCEMENT

These guidelines shall be referred to as the 'Public Notice on Procedure for Lodging Complaints under the Public Interest Disclosure and Protection of Informers (PIDPI) Resolution -2004'.

2.0 PURPOSE

2.1 Combating corruption requires a multipronged strategy, which includes active participation of stakeholders. Citizens of the country can participate effectively in this endeavor by drawing attention towards acts of corruption by making a formal complaint.

2.2 If a complainant wants to maintain confidentiality about his identity, he may lodge complaint under the provisions of the 'Public Interest Disclosure and Protection of Informers (PIDPI) Resolution-2004'. This public notice is aimed at providing information to all stakeholders about the procedure and mechanism for lodging complaints under the PIDPI Resolution and is being issued in supersession of all earlier Public Notices and Guidelines etc. issued by the Central Vigilance Commission (hereinafter called as the Commission) from time to time.

3.0 PUBLIC INTEREST DISCLOSURE AND PROTECTION OF INFORMERS (PIDPI) RESOLUTION-2004 AND AMENDMENT DATED 14.08.2013

3.1 Under the provisions of the PIDPI Resolution dated 21.04.2004, Government of India has authorized the Commission as the 'Designated Agency' to receive and act on written complaints or disclosures on any allegations of corruption or of misuse of office by any employee of the Central Government or of any corporation established by or under any Central Act, Government companies, societies or local authorities owned or controlled by the Central Government.

3.2 Complaints against all levels / categories of officials of Central Government or its organisations can be lodged with the Commission under the provisions of the PIDPI Resolution.

3.3 The Commission does not have jurisdiction over State Governments, organisations owned or controlled by State Governments, employees and affairs connected with such organisations, representatives of elected bodies, members of the judiciary, private organisations and their employees and private persons.

4.0 GUIDELINES FOR THE COMPLAINANT FOR LODGING A COMPLAINT UNDER THE PUBLIC INTEREST DISCLOSURE AND PROTECTION OF INFORMERS (PIDPI) RESOLUTION-2004

4.1 While lodging a complaint with the Commission under the provisions of the PIDPI Resolution, the complainant should keep in view the following aspects:-

- (i) Any person or a public servant or Non-Governmental Organisation (NGO), except those referred in clauses (a) to (d) of Article 33 in the Constitution of India¹, can make a written complaint / disclosure to the Commission.
- (ii) The complainant should not disclose his identity to any other office or authority.
- (iii) The complaint should be in a closed / secured envelope.
- (iv) The complaint should be made by post only.
- (v) The envelope should be addressed to The Secretary, Central Vigilance Commission, Satarkta Bhawan, Block-A, GPO Complex, INA, New Delhi-110023 by designation and should be superscribed "Complaint under The Public Interest Disclosure".
- (vi) The complainant's name and address should be given in the beginning or the end of the complaint or on an attached sheet and the complaint should bear the complainant's signature.
- (vii) The text of the complaint should be carefully drafted so as not to give any details or clue about the complainant's identity.
- (viii) The complaint should not be anonymous or pseudonymous.
- (ix) The details of the allegations in the complaint should be specific and verifiable.
- (x) The disclosure or complaint may preferably contain as complete particulars as possible about the allegations being made and may be accompanied by supporting documents or other materials.
- (xi) The Commission would not entertain or inquire into any disclosure in respect of which a formal and public inquiry has been ordered under the Public Servants Inquiries Act, 1850, or a matter that has been referred for inquiry under the Commissions of Inquiry Act, 1952.
- (xii) In order to protect the identity, ideally, the complainant may not enter into any further correspondence with the Commission, unless the Commission calls for any information / clarification from the complainant.
- (xiii) If the complainant feels that he is being victimized due to the fact that he had filed a complaint under PIDPI Resolution, he may make an application before the Commission, seeking redressal in the matter.
- (xiv) No fees shall be chargeable for lodging a complaint with the Commission.

¹ The persons referred to in Article 33 of the Constitution of India are:- (a) members of the Armed Forces; or (b) the members of the Forces charged with the maintenance of public order; or (c) persons employed in any bureau or other organisation established by the State for purposes of intelligence or counter intelligence; or (d) person employed in, or in connection with, the telecommunication systems set up for the purposes of any Force, bureau or organisation referred to in clauses (a) to (c).

4.2 In some complaints received in the Commission under PIDPI Resolution, it may not be possible to maintain confidentiality about the complainant's identity, because:-

- (i) Complaint / matter is already addressed to other authorities.
- (ii) Documents enclosed with the complaint are obtained under Right to Information Act.
- (iii) Complaint is received in open condition or through email or on the online portal.
- (iv) Complaint contains matter(s) which is related to the complainant personally.

4.3 Such types of complaints as mentioned in Para 4.2 above, would be returned to the complainant, enumerating the reasons and intimating that the same cannot be treated as a PIDPI complaint. The complainant, however, has the option of submitting the complaint, if he so desires, as a general complaint. If it is possible to remove the deficiencies pointed out to the complainant, such complaint can also be resubmitted to the Commission as a PIDPI complaint.

4.4 On consideration of merits of allegations leveled in a complaint, the Commission may pass orders for conducting inquiry or investigation or any other action as may be deemed appropriate by it, including closure of the complaint.

4.5 A complaint received under the PIDPI Resolution and taken up for further action is assigned a complaint number which is communicated to the complainant through the specified mode. The complainant can use this complaint number to see the status of action taken on that complaint by clicking on the tab 'Know your complaint status' on the Commission's Complaint Management System (CMS) Portal i.e. <https://portal.cvc.gov.in/>.

4.6 As per amendment to the PIDPI Resolution, issued on 14.08.2013, Chief Vigilance Officers (CVOs) of ministries / departments of Government of India have also been authorised as the 'Designated Authorities' to receive written complaint or disclosure on any allegation of corruption or misuse of office by any employee of that ministry or department or of any corporation established by or under any Central Act, Government companies, societies or local authorities owned or controlled by the Central Government and falling under the jurisdiction of that ministry or department.

4.7 The complainant may send complaint to the Commission or the Designated Authority through Ordinary Post / Registered Post or Speed Post, without disclosing his identity to Postal Authorities. Department of Posts vide their Letter dated 03.03.2021¹ has issued instructions to all Post Offices stating that "Any article, addressed to the CVC as well as CVOs posted with the superscription "Complaint under the Public Interest Disclosure" or "PIDPI Complaint" on the outside of the envelope of the article, can be accepted for posting registration and speed post service, without the name and complete address including mobile number & email address of the sender".

¹ Department of Post Letter No. No. 31-01/2021-PO dated 03.03.2021 on the subject 'Issuance of instructions for non-disclosure of the identity of the complainant under "Public Interest Disclosure and Protection of Informer" refers, which may have been amended from time to time.

5. CONFIRMATION FROM THE COMPLAINANT

- (i) The Commission may seek confirmation from the complainant for owning or disowning the complaint, as the case may be, along with a copy of identity proof. If no response is received from the complainant, as per timeline, as may be specified by the Commission from time to time, the complaint would be filed without further action, treating the complaint as a pseudonymous one.
- (ii) The complainant is required to send confirmation by post only.
- (iii) The envelope containing confirmation letter and identity proof should be a closed / secured envelope.
- (iv) The envelope should be addressed to The Secretary Central Vigilance Commission by designation and should be superscribed "Complaint under the Public Interest Disclosure".

6. WITHDRAWAL OF COMPLAINT

Once a complainant confirms that the complaint was made by him, it is not permissible to withdraw that complaint.

7. ACTION AGAINST PERSONS MAKING FALSE COMPLAINTS

In case the designated agency finds the complaint to be motivated or vexatious, the designated agency shall be at liberty to take appropriate steps.



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ACRONYM / ABBREVIATION

Acronym	Full Form
CMS	Compliant Management System
CVO	Chief Vigilance Officer
NGO	Non-Governmental Organisation
PIDPI	Public Interest Disclosure & Protection of Informers

Notes

