सत्यमेव जयते

केंद्रीय सतर्कता आयोग
CENTRAL VIGILANCE COMMISSION

सतर्कता भवन, जी.पी.ओ. कॉम्पलैक्स,
ब्लॉक–ए, आई.एन.ए., नई दिल्ली–110023
Satarkta Bhawan, G.P.O. Complex,
Block A, INA, New Delhi-110023

सं. / No. 024/VGL/017-10

दिनांक / Dated 27.07.2026

Master Circular No. : 10/MC/2026

Subject: Public Notice on Procedure for lodging Complaints with the Central Vigilance Commission.

The Central Vigilance Commission in accordance with the provisions contained under clause (d) sub-section (1), Section 8 of CVC Act-2003, is mandated to receive and act on complaints in respect of the organisations and officials covered under its advisory jurisdiction. In order to facilitate the stakeholders to lodge complaint with the Commission, a number of guidelines, circulars, public notices etc. were issued by the Commission from time to time.

2. The Commission, in order to ensure ease of reference about the procedure for lodging complaints with it, has consolidated, updated and revised the earlier guidelines, circulars, public notices etc. issued by it on this subject. The same have been compiled in the form of Public Notice No 10/MC/2026 titled **'Public Notice on Procedure for lodging Complaints with the Central Vigilance Commission'** which is enclosed to this Office Memorandum. With the issuance of this public notice, all earlier guidelines, circulars, public notices etc. issued by the Commission on the above mentioned subject, stand superseded.

3. The Commission welcomes suggestions and inputs on the Public Notice. Any communication or clarifications sought in this regard may be addressed to 'The Secretary, Central Vigilance Commission'.

4. This public notice is available on the website of the Commission, i.e. www.cvc.gov.in under the head 'Publications' and sub-head 'Public Notices'.

Encl: As above.

(**Trishaljit Sethi**)
Secretary

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Master Circular No. : 10/MC/2026

PUBLIC NOTICE
ON
PROCEDURE FOR LODGING COMPLAINTS WITH THE CENTRAL VIGILANCE COMMISSION

CENTRAL VIGILANCE COMMISSION

CENTRAL VIGILANCE COMMISSION

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Procedure for Lodging Complaints with the Central Vigilance Commission

SHORT TITLE AND COMMENCEMENT

These guidelines shall be referred to as the 'Public Notice on Procedure for Lodging Complaints with the Central Vigilance Commission'.

2.0 PURPOSE

2.1 In order to maintain sustained growth of the country, it is important to eliminate corruption from public life. Combating corruption requires a multipronged strategy, which includes active participation of stakeholders. Citizens of the country can participate effectively in this endeavor by drawing attention towards acts of corruption by making a formal complaint.

2.2 This public notice is aimed to provide information to all stakeholders about the procedure and mechanism for lodging complaints with the Central Vigilance Commission and is being issued in supersession of all earlier Public Notices and Guidelines etc. issued by the Commission from time to time.

3.0 MANDATE OF CENTRAL VIGILANCE COMMISSION TO RECEIVE AND ACT ON COMPLAINTS

3.1 The Commission, under the provisions of Central Vigilance Commission (CVC) Act-2003 is mandated to receive complaints related to corruption and / or misconduct having vigilance angle against certain categories of officials of the Central Government or a corporation established by or under any Central Act, Government company, society and any local authority owned or controlled by that Government and inquire or cause an inquiry or investigation into the same.

3.2 Complaints can be lodged with the Commission against the organisations and officials covered under its jurisdiction, as mentioned below:

S. No	Department / Organisation	Category of Officers / Officials
1	Ministries and Departments of Central Government	i. Members of All India Services serving in connection with affairs of the Union ii. Group 'A' Officers
2	Union Territories	Group 'A' Officers
3	Central Public Sector Enterprises (Schedule "A" and "B")	Chief Executives and Executives on the Board and other officers of level E-8 and above.

4	Central Public Sector Enterprises (Schedule "C" and "D")	Chief Executives and Executives on the Board and other officers of level E-7 and above.
5	Public Sector Banks	Officers in Scale V and above
6	Public Sector General Insurance Companies	Manager and above
7	Life Insurance Corporation	Senior Divisional Manager and above
8	RBI, NABARD, SIDBI	Officers in Grade D and above
9	Societies / Local Authorities owned or controlled by Central Government	Officers drawing salary of Rs. 8700/- p.m. and above on Central Govt. D.A. pattern (as may be revised from time to time)[1]
10	Port Authorities / Dock Labour Board	Officers who are in pay of Rs. 10750/- and above (Rs. 3750/- and above pre-revised)

3.3 The Commission does not have jurisdiction over State Governments, organisations owned or controlled by State Governments, employees and affairs connected with such organisations, representatives of elected bodies, members of judiciary, private organisations, their employees and private persons.

4.0 PROCEDURE FOR LODGING COMPLAINTS

4.1 Complaints about corruption and / or misconduct having vigilance angle can be lodged with the Commission online, directly on its Complaint Management System (CMS) Portal i.e. https://portal.cvc.gov.in or through the Commission's website i.e. www.cvc.gov.in under the link "Complaints" tab, available on the home page.

4.2 Complaints can also be lodged by addressing a written communication / letter to The Secretary, Central Vigilance Commission, Satarkta Bhawan, Block-A, GPO Complex, INA, New Delhi- 110023. Complaints sent through written communication should contain name, complete postal address (and mobile / telephone number, if any) and signature of the complainant.

4.3 Complaints should not be sent to the Commission through e-mail.

4.4 No fees shall be chargeable for lodging complaint with the Commission.

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[1] *As per Department of Personnel & Training's Gazette Notification No. S.O. 1538(E) dated 12.09.2007.*

5.0 GUIDELINES FOR THE COMPLAINANT

5.1 The following points need to be kept in view while lodging complaints with the Commission:

(i) Complaint being lodged with the Commission should be in respect of organisations and officials covered under the jurisdiction of the Commission, as stated in Para 3.2 above.

(ii) Complaint should contain specific details / information about corruption and / or misconduct having vigilance angle and should be based on verifiable facts.

(iii) As the Commission deals with allegations of corruption or misconduct having vigilance angle, redressal of public grievances should not be the focus of a complaint being lodged with the Commission.

(iv) Complainant, in his complaint, should mention details one by one in a coherent manner, so that the same can be understood clearly.

(v) In case, complaint is not being lodged through portal, the same may be sent through a written communication addressed directly to Secretary, Central Vigilance Commission, by designation.

5.2 A complaint of the following nature may be filed without further action or may be forwarded by the Commission, to the authority concerned for necessary action as deemed fit, namely: -

(i) Which is illegible;
(ii) Which is addressed or endorsed to multiple authorities;
(iii) Which is not directly addressed to the Commission;
(iv) Which is anonymous or pseudonymous;
(v) Which is vague, frivolous or not specific in content or nature;
(vi) Which contains allegations, which are administrative in nature, unless there is involvement of vigilance angle or corruption;
(vii) Which contains matter(s) that are sub-judice before any competent court or tribunal or authority;
(viii) Which is not against the categories of official(s) covered under the jurisdiction of the Commission; and
(ix) Which is against private person(s), State Government official(s), Member(s) of Parliament or State Legislature, elected representatives of other bodies, member(s) of judiciary or official(s) of private organisation(s).

5.3 All complaints received in the Commission shall be registered and assigned a complaint number which would be communicated to the complainant through the specified mode. The complainant may use this complaint number to see the status of action taken on that complaint by clicking on the 'Know your complaint status' on the Commission's CMS Portal i.e. https://portal.cvc.gov.in/.

5.4 On consideration of a complaint, the Commission may pass orders for conduct of inquiry or investigation or may send it to the authority concerned for necessary action or may file it without further action.

5.5 Once a complaint is registered with the Commission, further correspondence in the matter may not be entertained.

5.6 If a complainant wants to maintain confidentiality about his identity, instead of sending anonymous or pseudonymous complaint, he may lodge complaint under the provisions of Public Interest Disclosure and Protection of Informers (PIDPI) Resolution-2004. A public notice about the procedure for lodging complaints under PIDPI Resolution-2004 has been issued separately vide Public Notice No. 11/MC/2026 available on the Commission's website i.e. 'www.cvc.gov.in' under the Head 'Guidelines', Sub-Head 'Master Circular'.

6.0 CONFIRMATION FROM THE COMPLAINANT

6.1 The Commission may seek confirmation from the complainant for owning or disowning the complaint, as the case may be, along with a copy of identity proof. If no response is received from the complainant, as per the timeline, as may be specified by the Commission from time to time, the complaint would be filed without further action, treating the complaint as a pseudonymous one.

6.2 The complainant is required to send confirmation by post only.

7. WITHDRAWAL OF COMPLAINT

Once a complainant confirms that the complaint was made by him, it is not permissible to withdraw that complaint.

8.0 ACTION AGAINST PERSONS MAKING FALSE COMPLAINTS

8.1 In a case where it is established that the complaint was lodged with a malafide / ulterior motive to harass or harm an innocent official, necessary action can be taken against such a complainant under the provision of Section 217 of BNS-2023 (earlier Section 182 of the Indian Penal Code, 1860) and Section 215 (1) (a) of BNSS-2023 [earlier Section 195(1) (a) of Code of Criminal Procedure, 1973].

8.2 If a complaint of the nature as mentioned in Para 8 (i) above, is made by an official of a Central Government organisation, disciplinary action may also be considered against such a complainant.

9. GAZETTE NOTIFICATION ABOUT PROCEDURE FOR DEALING WITH COMPLAINTS AND PROCEDURE OF INQUIRY

The Government of India vide Gazette Notification No. 45 dated 08.01.2021 has issued regulations titled as Central Vigilance Commission (Procedure for dealing with complaints and procedure of inquiry) Regulations, 2021 about the procedure to be adopted for dealing with complaints lodged with the Commission.

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ACRONYM / ABBREVIATION

Acronym	Full Form
CMS	Complaint Management System
PIDPI	Public Interest Disclosure & Protection of Informers